Indus Valley Annual Report 2023

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BLUME



Welcome to the Indus Valley Annual Report 2023

India's vibrant startup ecosystem, concentrated in the eastern suburbs of Bangalore, the satellite cities of Gurgaon and Noida in National Capital Region (NCR) surrounding Delhi, the districts of Lower Parel & the Andheri East – Powai belt in Mumbai, the Southern suburbs of Chennai, and in the various scattered pockets across many other cities such as Pune, Hyderabad, Chandigarh etc., has lacked a name.

At Blume, we like to use **Indus Valley** as a catch all moniker for the Indian startup ecosystem. It is a twist on the typical Silicon Wadi / Glen / Fen naming convention, as well as a reference to the Indus Valley Civilisation, one of the vibrant centres of the ancient world, and the ancestral civilisation of the Indian people.

Unlike Silicon Valley which has a geographical connotation, the term Indus Valley has no such overtone. It is instead a reference to the entire Indian startup ecosystem, spread throughout the nation. It is also an attitude, a mindset; of invention, and 'jugaad' and chutzpah.

The **Indus Valley Annual Report** is an opportunity to celebrate the rise of Indus Valley, and its emergence as one of the centres of innovation and enterprise in the startup world. It gives us a chance to look back, and take stock of its rise and evolution, and also look ahead to what is coming. We welcome you to the second edition of the Indus Valley Annual Report! Our first edition, published in March 2022 can be accessed here.

How to read this report

This is not a data book. We didn't create it to serve as an exhaustive repository of data or reportage on India. Rather, it is more a narrative, and less a dataguide. Or even better, you should see it as a source of perspective on the Indian startup ecosystem. And as with all perspectives a lot depends on the vantage point of the observer. As the leading seed fund in India, we do think we have a unique perspective and insight into the Indian startup ecosystem, or Indus Valley, as we term it. And with *The Indus Valley Report*, we hope to get you, dear reader, to view the Indian economy through our lens. Do tell us how you see it. Compliments, criticism, feedback all welcome at sp@blume.vc / amal@blume.vc

Section I: Interpreting India





Data

Interpreting India

Patterns

Narratives



India in one tweet

Blockchain, formalisation and caste



For the first time in \$\sum_{\text{\tinx}\text{\tin}\text{\tetx{\text{\tetx{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\text{\texi}\text{\text{\text{\tex{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\te

A big thank you to @MartisNeil founder @LegitDocIndia for convincing and executing the project.

Thank you to our Young dynamic IAS officer @ShubhamGupta_11



Polygon is one of big success stories in the crypto / web3 spaces out of India; a layer2 or sidechain to Ethereum helping transactions become faster and cheaper.

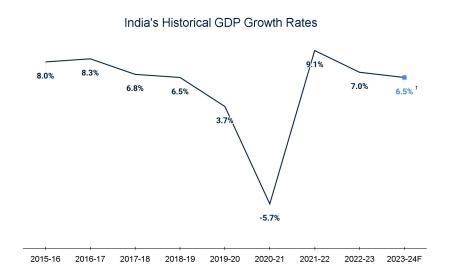
Here the Polygon blockchain is being used to record and authenticate caste certificates. Such certificates are used by historically disadvantaged communities to avail government services and benefit from affirmative action.

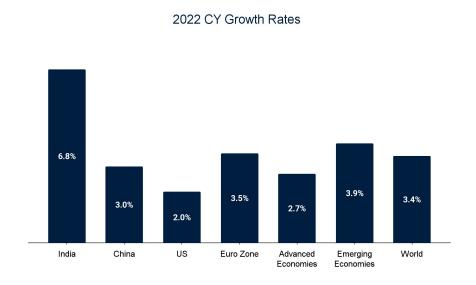
The new collides with the ancient. The latest in tech is used for the oldest known social stratification system.

8:39 PM · Mar 28, 2022

India is the fastest growing major world economy today

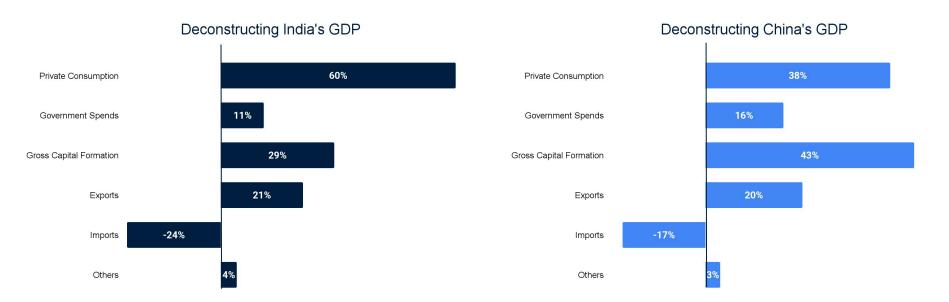
India's GDP is \$3.5 Trillion for FY22-23 (\$3.47 Trillion per IMF for CY22)





Understanding India's Production Function

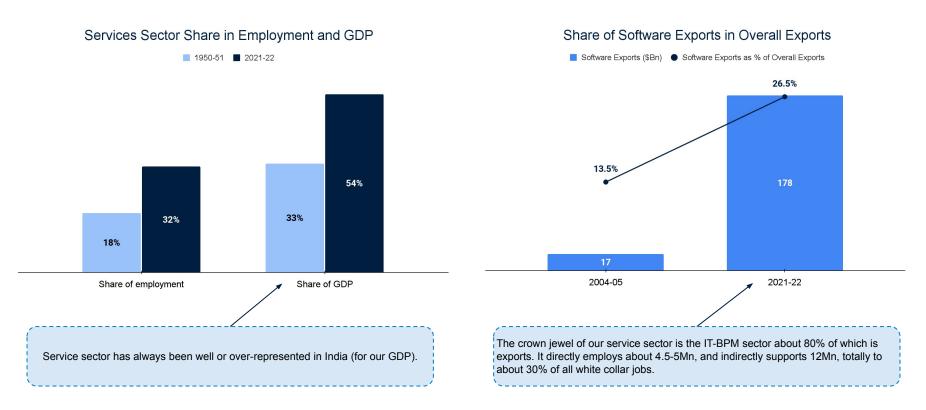
India significantly under-invests in Gross Fixed Capital Formation; the consumer engine drives the GDP disproportionately



Sectors	Total GDP	Industry	Services	Debt / GDP
India	\$3.5Tn	28%	53%	1.7x
China	\$18.3Tn	40%	52%	2.9x

Services sector is supersized; contributes to >50% of our GDP

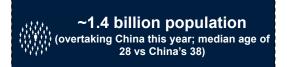
India has always punched above its economic class when it comes to representation in services



Some macro indicators

An interesting feature of India is the high disguised unemployment rate / forced entrepreneurship (see last row)





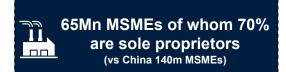








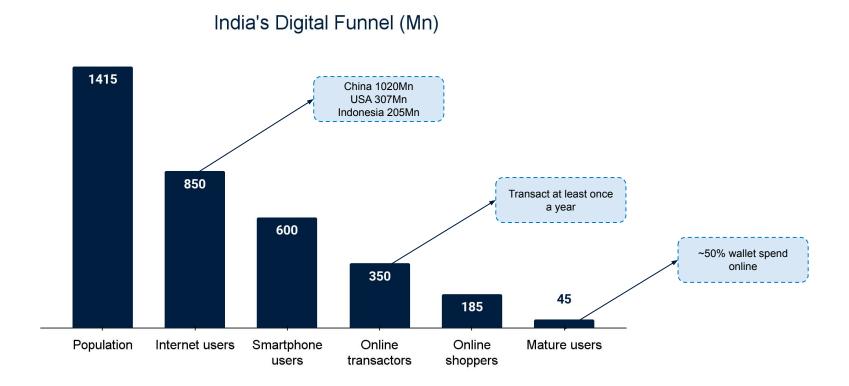






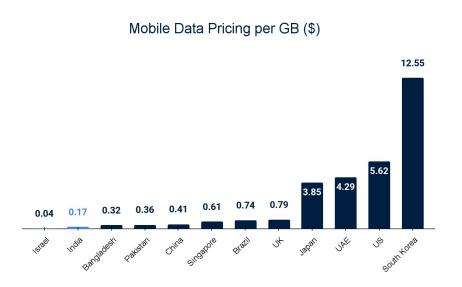
From the many, a few: a small set of mature users drive most online spends

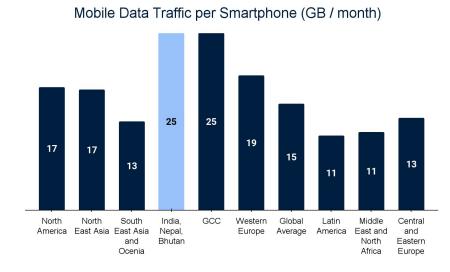
How the Indian digital domino stacks up



Underpinning the high Indian user base is ultra cheap bandwidth

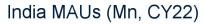
India has one of the lowest data prices in the world, and also the highest mobile data traffic

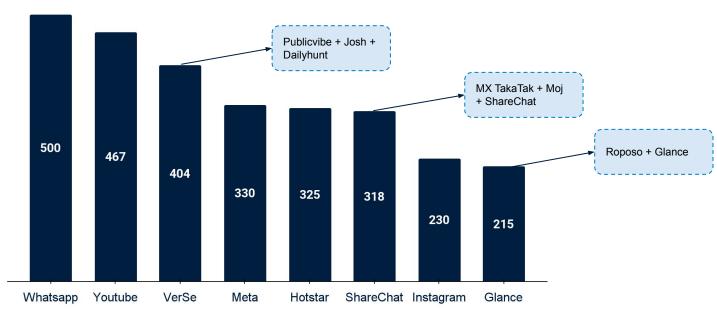




Leading to high audience bases for free to use consumer apps

But all of that leads to a tiny ad market





All of this is a ~\$4.5Bn1 market; just below what Snap Inc. earned from ads in 2022 with ~600M MAUs

It is not just ads; It is also acads, cards and cars

A smaller than expected market is a common pattern across the Indian consumer market





35-40Mn unique credit card holders



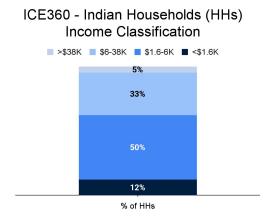
13% of India's K12 students pay >₹1K/ month in fees

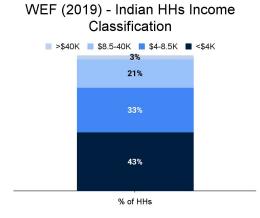


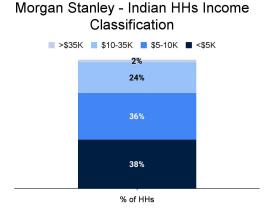
Just 7.5% of Indian households have cars

Behind all this, is an undersized consuming class

A tale of three estimates; well, no one can seem to agree exactly, but the broad breakdown holds in all surveys





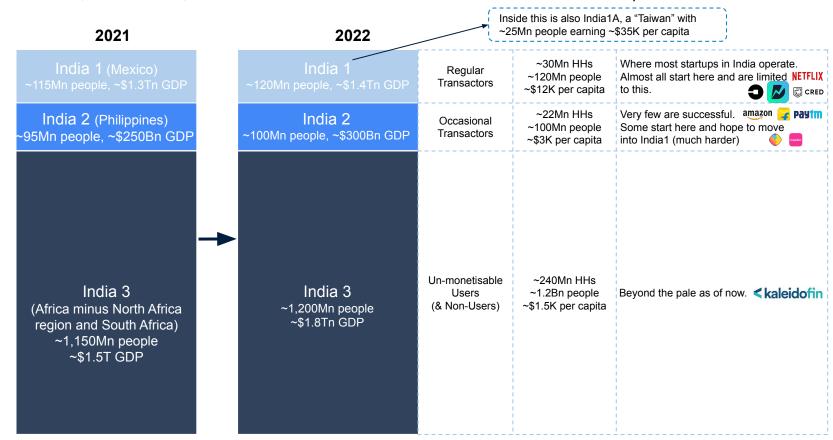


The Avocado and the Banana



Blume's Consumer Stack for Indus Valley Players

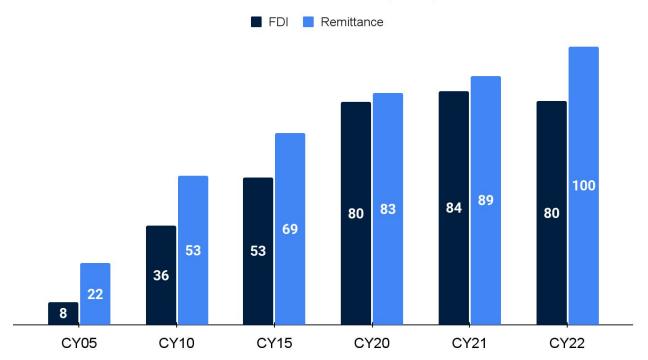
A tale of three, or four Indias; India1 is where most of the monetisable users for Indian startups are



Outside of India1,2,3 is the richest of them all: the Indian diaspora

The Indian diaspora is ~18Mn large, and transferred ~\$100Bn (CY22) into India; well over the FDI received





Data

Interpreting India

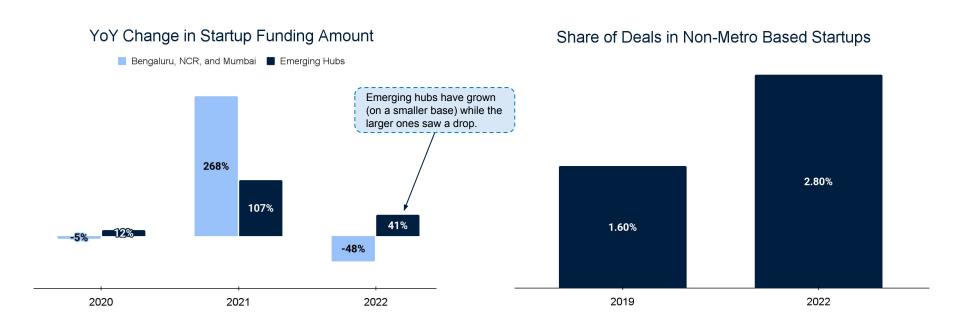
Patterns

Narratives



Tiny but growing offshoots of startup activity in small town India...

The investment numbers are still small, but the trend is positive



...Which is supported by a swarm of emerging regional angel networks

Run by local businessmen, they provide the initial fillip to young founders who would otherwise struggle for funding



Venture capital is the new real estate investing

Small town investors have a new asset class

Early backers of fintech startup BharatPe have made a killing on Venture Catalysts's incubator platform



etnanache@rlmeseroun.com

Anurag Maloo, a businessman from a small town called Sconi, near Naggur, is beaming with excitement. The 44-year-old hotelier had invested in finisch startup Bharaffe that has given 80 times return on investment, exists to over two dozen angel

mestors in less than three;
Maloo, a member y
of India's leading bi
Incubator Venture
Catalysts (VCats), had r
also invested instartups the
such as Bearbo, Couthot
and Fynd. He is among
the several businessmen
from India's small forms.

from India's small towns, who made a killing with Bhara recently concluded funding ro which fetched the compa have a great team, are second-time founders, have skin in the game and have great execution power. Investors need to be doubly sure that their money is in capable hands, said Anuj Golecha, co-founder of VCats, who also invested in

BharatPe. Founded in 2018 new-age fintech

ture Catalysts has n instrumental in ng in HNIs from also smaller indian ns to invest in early early

vest in spot potential unic early on and beton to companies VCats was one of first to back BharatPe in 2018.

Talking about the association with Venture Catalysts, Ashneer Grover, founder of BharatPe, said

Shark Tank India has given visibility to small town founders

It has also mainstreamed entrepreneurship and the startup journey, creating conversation topics in Tier 2 households.

https://www.livemint.com > companies > start-ups > sha...

Sharks offer small-town dreamers a shot at glory - Mint

10-Dec-2021 - MUMBAI: Judges, or so-called 'Sharks', who are part of the Indian version of the global Shark Tank show, have already funded close to 100 ...

Darbhanga to Pune—Shark Tank India is moving beyond metro cities. New start-up hubs are coming up.

TINA DAS 11 January, 2023 11:18 am IST











Shark Tank India Judges Namita Thapar and Vineeta Singh met the owners of Jhaji pickles in Darbhanga, Bihar, to invest in thei



Indian startup founders too are celebrating life outside the metros

Encouraging a return to the roots movement, and promoting entrepreneurship in rural India





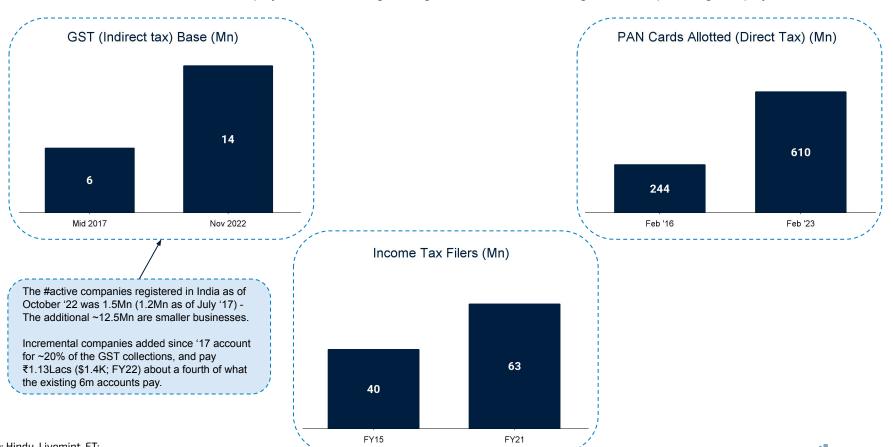
VISION FROM

Why Sridhar Vembu moved to a hamlet 650 km from Chennai, and the lessons his shift holds for an economy that wants to be self-reliant, for corporations headquartered in big cities, and a country with a high density of urban and migrant workers coming to grips with a pandemic

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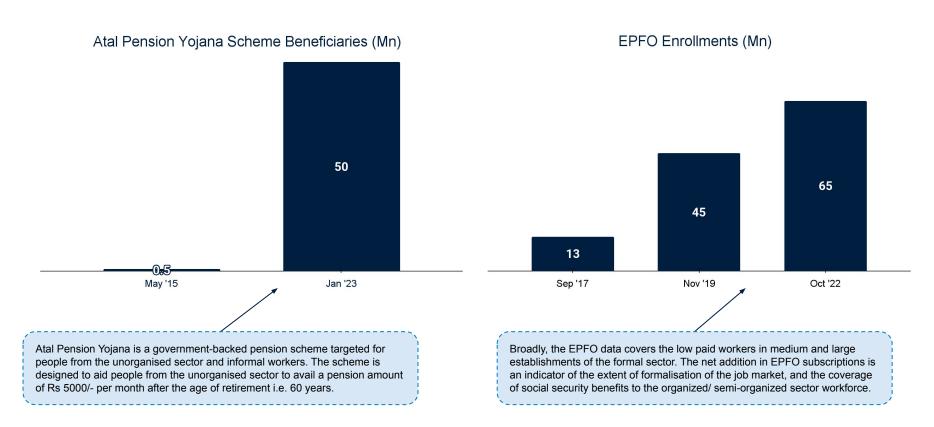
Formalisation via the lens of taxes

The base of direct and indirect tax payers has been growing; GST has been a huge hit in expanding tax payer base



Formalisation via the lens of social security

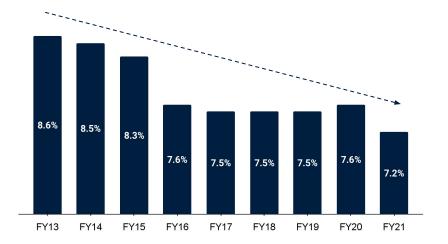
Attractive social security benefits are attracting the informal sector to sign up for these services and be mapped



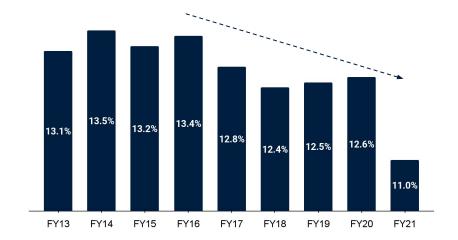
Formalisation is also visible in the decline of the household mfg sector

The unorganised sector share is trickling down gradually

Household / Informal Sector Salaries as % of GDP



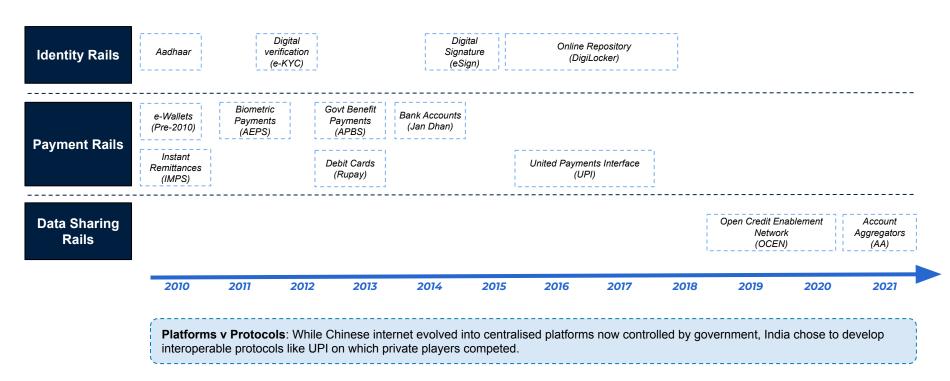
Share of Unorganised Sector within Manufacturing



Behind this rising formalisation, are many interlinked factors

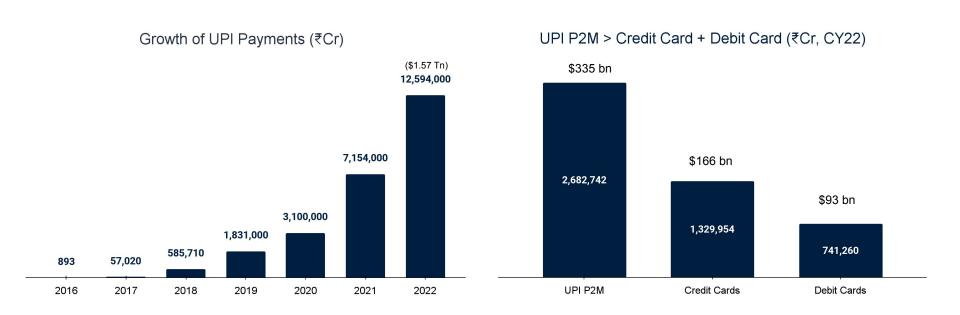
Societal change, rising technologisation, government mandates, and importantly an evolved public digital infra layer all help

India has evolved an advanced, well-meshed, interoperable public digital infrastructure



UPI's frictionless payment mode is driving digital payment growth

UPI merchant payments have grown so much that it is now greater than credit card and debit card payments combined!

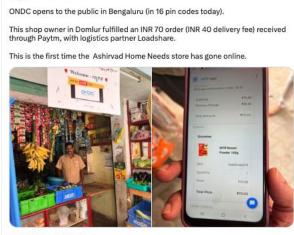


ONDC advent is notable too; experiments underway in Southern Karnataka

ONDC bringing on aboard suppliers, retailers previously shut off from digital selling







11:28 AM - Sep 30, 2022

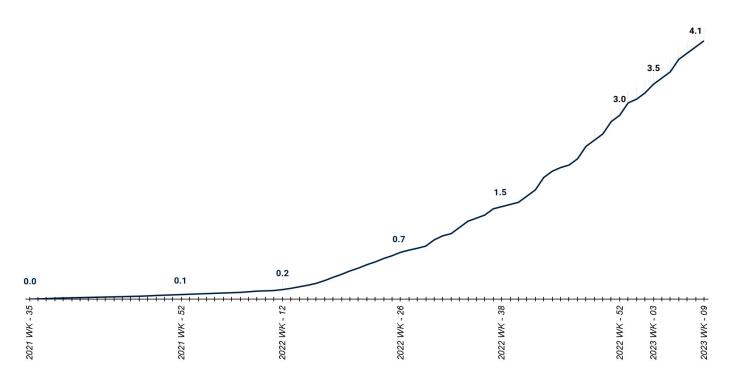
Mugdha Variyar 📀

@Mugdha_Variyar

Accounts Aggregated under AA Framework hit 4Mn

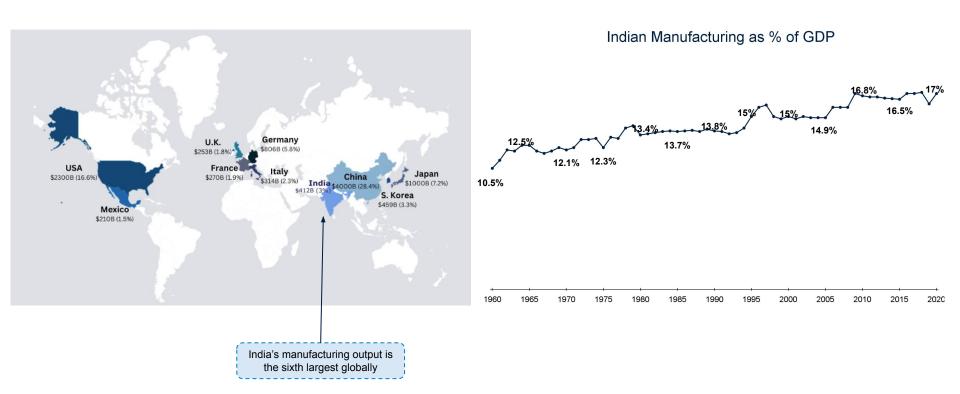
Flow-based lending will formalise the move away from informal credit or no credit, for MSMEs / small entrepreneurs

Cumulative Accounts Linked (Mn)



India is fast-emerging as a 'stealth' manufacturing power

Manufacturing's share of GDP has risen from 10% in 1960 to ~17% in 2021; it is well below China's 27% though



Four broad tailwinds are driving India's manufacturing growth

Friendshoring, Government incentives like PLI, India's low labour costs and the capex cycle are the spur



上 ♀ Friendshoring

■ FY22 saw ~50% jump in exports from India to US (India also maintained a positive trade balance) - Friendshoring was a major driver.

India Exports to US (2018-2022) (in \$Bn)					
2018-19	2019-20	2020-21	2021-22		
52.4	53.1	51.6	76.1		



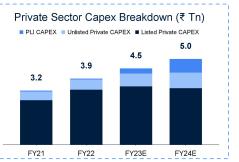
Government Incentives

- A Gol is spurring manufacturing growth via the PLI or production-linked incentive policy.
- Originally introduced by the IT ministry, incentives of 4-6% of production costs were given. Basis positive results, the policy has now spread to 14 sectors with an investment outlay of ~\$25Bn in the next 5 years
- The policy aims to create national manufacturing champions, 60 lakh jobs, and production worth ~\$375Bn over the next 5 years
- DPLI focused sectors: Electronic/ tech products, drug intermediaries, large scale electronics manufacturing, medical devices, pharmaceuticals, telecom, food products, white Goods, solar PV modules, automobiles and auto components, ACC batteries, textile products, specialty steel, and drones and drone components





- A long tepid capital investment cycle since the GFC since 09, extremely high utilisation in several core sectors (cement. power, metals etc), rising bond issuances all pointing to capex cycle turning.
- Total listed private sector capex from FY22 to FY24 is expected to be ~₹10 Tn, which is the highest in any 3-year stretch in history.

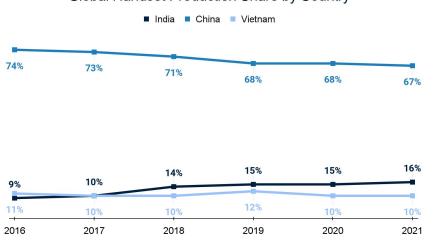


Leading to rising production localisation across different sectors

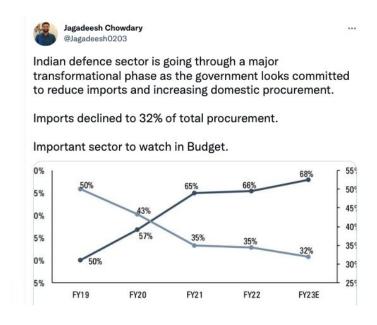
Different industries see different drivers - external-led (smartphones) vs internal-led (defence)

India made 3.1% of the world's iPhones last year, and the proportion is forecast to increase to 6% to 7% this year. China accounts for almost all of the rest.

Global Handset Production Share by Country



Government-led self-reliance drive is reducing dependence of defence imports spurring local production



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It is India's moment, or decade, or even the century!

A robust narrative takes shape around India's emergence

It's not India's decade, it's India's century, says McKinsey's Bob Sternfels

THE ECONOMIC TIMES SEPTEMBER 2ND, 2022



India will be the world's future talent factory as it will have 20% of the globe's working population by 2047, said Bob Sternfels, CEO, McKinsey & Co. He added that it will not only be India's decade, but India's century, with all key elements in place - a large working population, multinational companies reimagining global supply chains, and a country leapfrogging at digital scale-to achieve something special not just for the Indian economy, but potentially for the world.



India is on track to become the world's third
largest economy by 2027, surpassing Japan and
Germany, and have the third largest stock
market by 2030, thanks to global trends and
key investments the country has made in

technology and energy.



We have been here before!

So what is different this time?



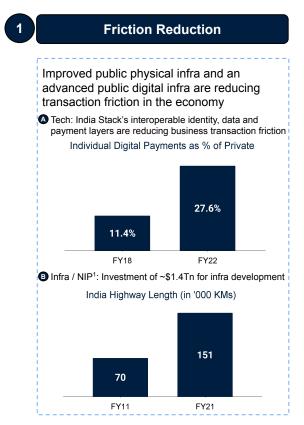




August, 1992 October, 2010 December, 2003

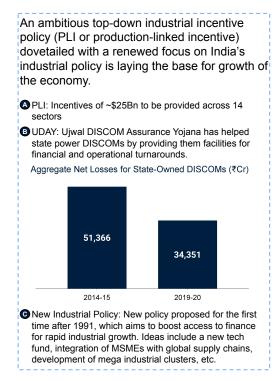
A powerful trifecta of forces are aligning

Improving infra, formalisation and a muscular manufacturing-infrastructure policy make India better-poised this time around





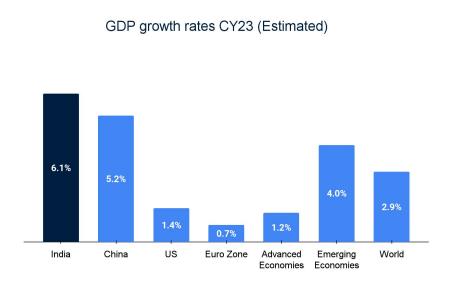




¹ National Infrastructure Policy; ² Transferred across 310 schemes; cash (262 cash schemes covering 57% of total transfers, 48 in kind schemes); Source: TICAI, India Briefing, NPCI, Our World In Data:

Leading to India becoming the fastest-growing major economy

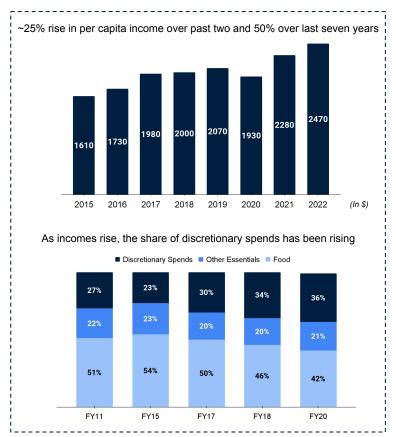
India is the fifth largest economy by GDP size; it also is the fifth largest economy by market capitalization

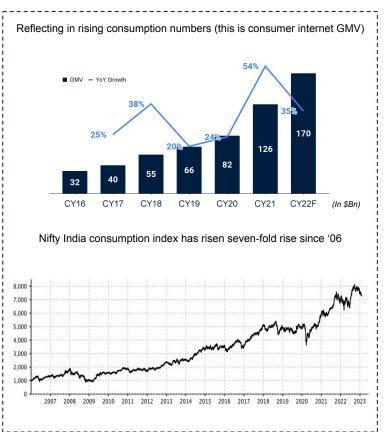




On the back of a growing consumer engine...

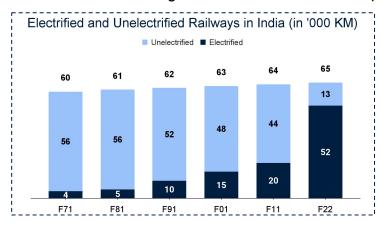
A steady but sure rise in incomes is spurring a steady rise in discretionary spending

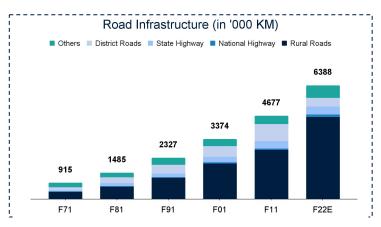


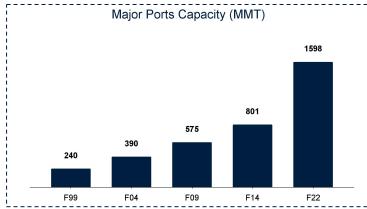


...with immense enhancements in infrastructure...

India has been adding serious infra muscle in the past decade

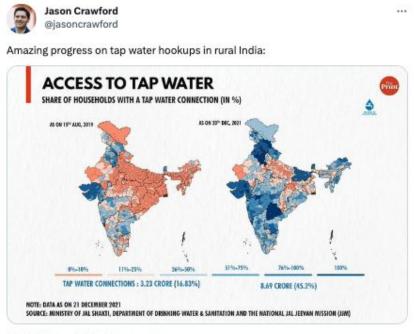




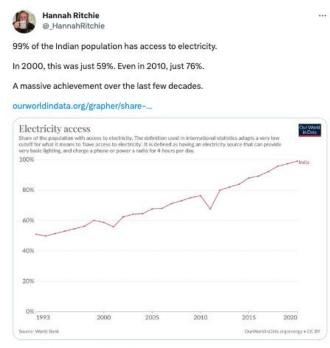


...and enhanced provision and access to basic services

India still has >40% of its population living on under \$3.65 a day; for them these are lifechanging benefits



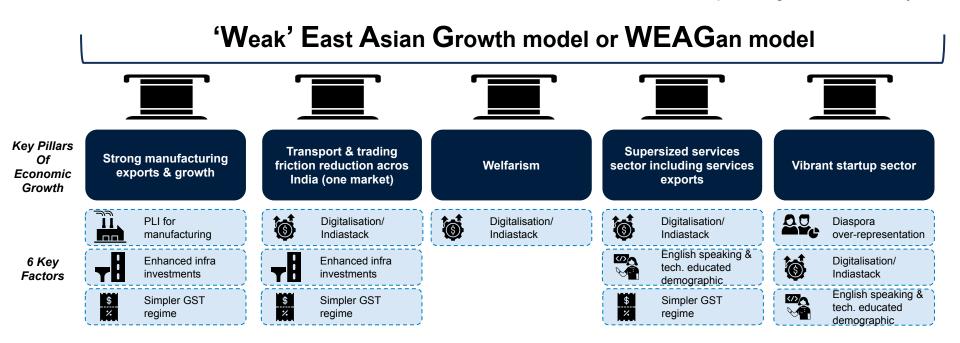
10:46 PM · Jan 3, 2023 · 973.4K Views



6:18 PM · Feb 3, 2023 · 1.4M Views

Leading to a distinct Indian growth model emerging

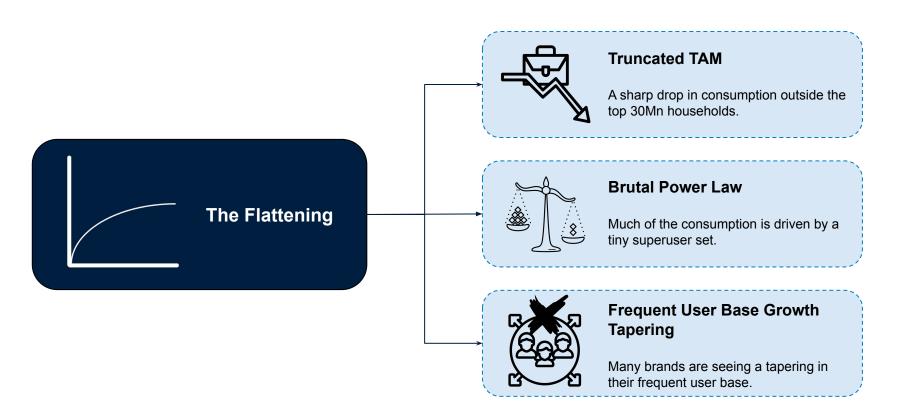
We can see it as a 'Weak' East Asian Growth or WEAGan model with some resemblance to export-led growth, but not fully



The WEAGan model is as much a result of market-constraints than choice. The East Asian economies could grow exports far easily in a world where the tailwinds of globalisation were strong. The countries were tiny. China wasn't a force then. India is much larger, and globalisation is a weaker force today. India also has to contend with electoral cycles, and so on. Hence the WEAGan model.

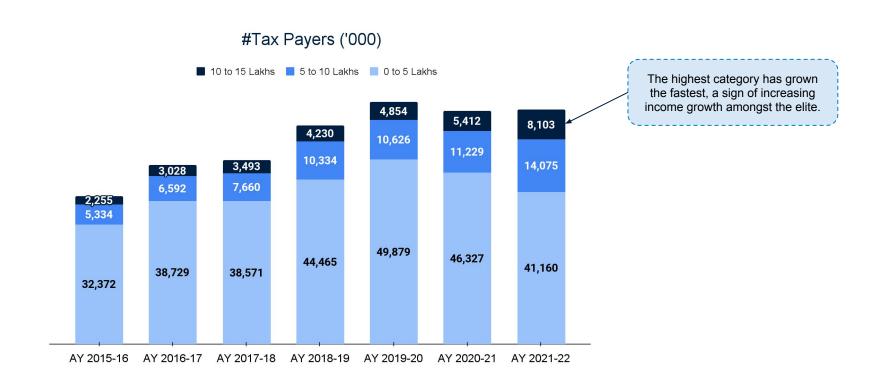
Narrative violation!

An alternative narrative recognises the challenges of accelerating growth in India



1%, that is just 15Mn or so Indians, pay any tax at all

High exemption limits (Only those earning > 2.5x per capita income need to pay tax) is the primary reason for low base



One estimate of potential paying users for tech products is 150Mn

Nithin Kamath, cofounder Zerodha, set out recently to estimate potential paying users for B2C products



How large is the Indian market for B2C tech businesses in terms of users who can generate revenue?

Maybe 15 crores max!

150Mn

Here's why, with Fintech as a reference, since some data is available. I guess it is important to know this, so we can all be rationally optimistic. 1/11

2:33 PM · May 19, 2022



Nithin Kamath 🤣 @Nithin0dha · May 19, 2022

Replying to @NithinOdha

I get puzzled whenever someone says India has 140cr people & only 9cr demat accounts (6% of the population), & this can grow to 40 crores (25% as in developed nations) over the next few years.

Almost everyone building an investing app seems to be sold or selling this idea 2/11



Nithin Kamath @ @Nithin@dha · May 19, 2022

Firstly, India has 9 crore demats, but they aren't unique. The unique count is ~6 crore. But active demats with holdings above Rs 10k is less than 3 crore. This is in line with the ~3.4 crore unique MF investors—despite the MF Sahi hai and other campaigns. 3/11

Nithin Kamath's co, Zerodha, India's largest online broker is bootstrapped and profitable (FY22 \$636Mn rev and \$268Mn profits)

Nithin clarifies: 90Mn demat¹ users but only 60Mn are unique. Of those, active demats with holdings above ₹10k is less than 30Mn. This is in line with the 34Mn (now 37Mn) unique Mutual Fund investors India has. Hence, ~2.5% of India (1.4Bn population) invests actively.

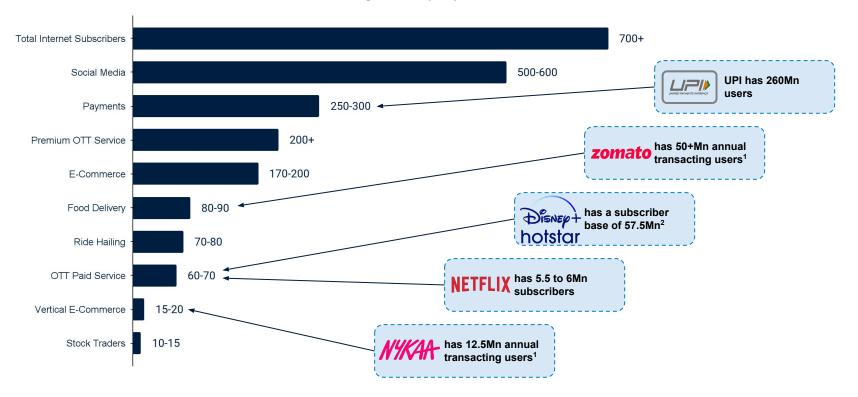
Nithin builds on the above, in his twitter thread, to detail out why he thinks the maximum set of monetisable users in India is 150Mn.

¹ Demat or dematerialised accounts for shares; a necessary step for trading and holding shares; Source: Twitter;

Broad user base narrows sharply when it comes to paying users

Netflix has the lowest prices across all its geographies in India (<\$2/month), yet has just 6Mn subscribers

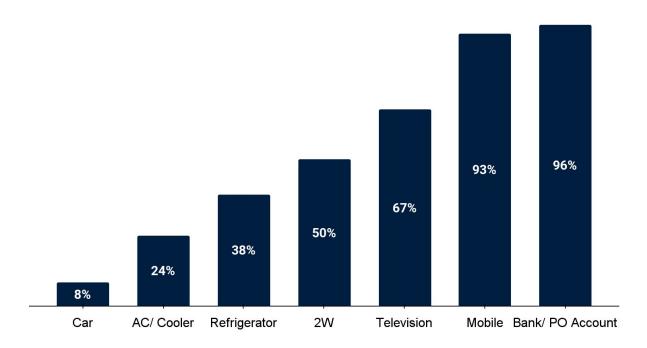
Active/ Transacting Users (Mn)



Household goods ownership stats mirror online paying user stats

Only 16% HHs in India own all three of TV, AC, Washing Machine, reflecting the low income levels

Percentage of Households by Ownership / Access



There is a brutal power law in most Indian consumer transactions

A frequent few account for most of the transactions or share of spends

zomato

5%

of users responsible for ~33% of orders placed



6.5%

of users responsible for ~44% of transactions



1%

Indians account for 45% of all flights

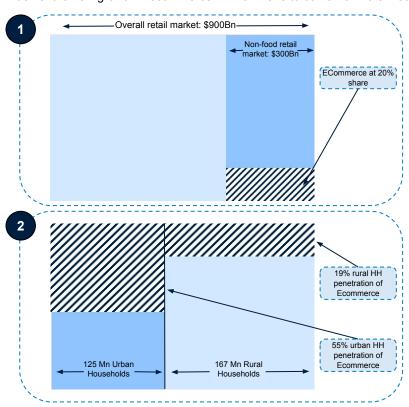


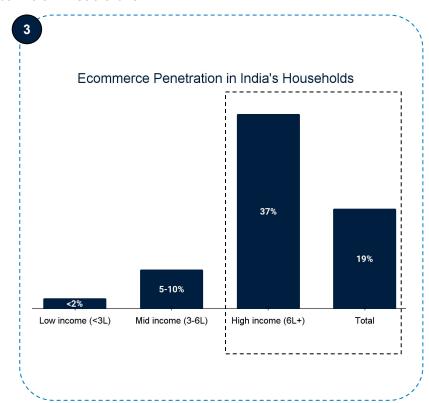
of Indians take home 22% of India's income

We are nearing the limits of low hanging fruit in ecommerce

Ecommerce's share of non-food retail as well as urban households is already high and won't grow as much as before

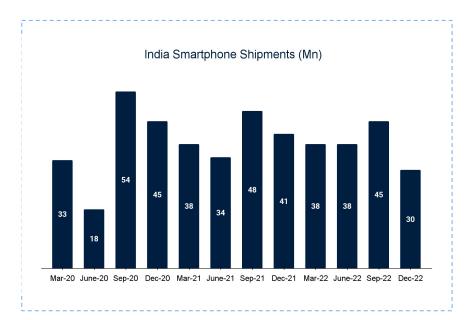
Much of the new growth in ecommerce will now have to come from rural households where ARPUs are lower.

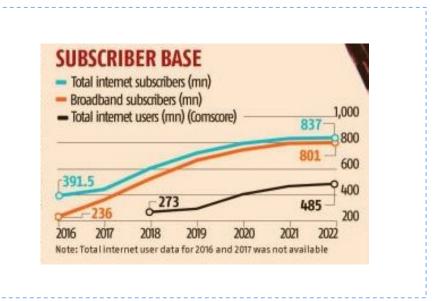




Smartphone shipments decline, slowing internet adoption in turn

High prices and sufficient penetration seems to be slowing down smartphone sales, slowing Internet India's top of funnel





High prices and sufficient penetration seems to be slowing down sales

The impact of the three steroid shots is waning

From 2016 to 2020 we saw three one-time events that spurred access and usage of millions of new digital citizens



The impact of these steroid shots is steadily waning. These are also impossible to replicate. Here onwards, the internet user base has to be grown organically. This will be slow and expensive.

Credit Suisse estimates the cost of acquiring and retaining a new online shopping household anywhere from ₹5K (\$60) to ₹12K (\$150).

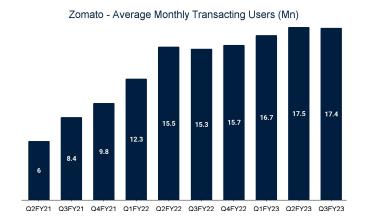
For acquiring 30Mn new households, that will be anywhere from \$1.8Bn at the lower end to \$4.5Bn at the upper end. For acquiring 60Mn new households, that will range from \$3.6Bn to \$9Bn.

Typically the bulk of these new users will be from Tier 2+ towns and from rural India. As we can see from the chart on the right, they spend less and the return on investment on acquiring them will be low.



Structural & cyclical signals emerge; investor perceptions shift

From slow growth in new user additions for foodtech, to weak hiring trends, we are seeing reduced tailwinds

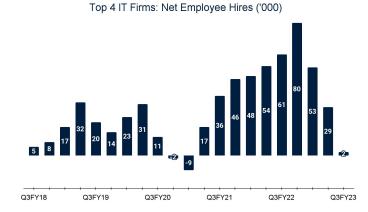


Over the last two weeks, we met 65+ investors during our Hong Kong & Singapore marketing. Overall, we found investor sentiment turning more cautious on India TMT names with focus being more on bottom-up analysis versus top-down sector-specific themes. Feedback:

• Most investors were surprised with consumer companies' commentary on

Most investors were surprised with consumer companies' commentary on
consumption slowdown as around Nov-22 a majority of these companies were
optimistic on growth. Many investors think the pent-up demand has largely waned,
leading to a change in commentary. Many investors also think B2C companies may
struggle in the near-term to balance growth with profitability. As a result, interest in
B2C names like Zomato, Nykaa, PVR and Delhivery (a derivative name in ecommerce) has waned. Investors' view on Makemytrip (MMYT) was divided with





Section II: Indus Valley - India's Soft Power



India in 1 tweet

UPI, payments and the adoption of tech in small town India





Money Muscle

Indus Valley - India's Soft Power

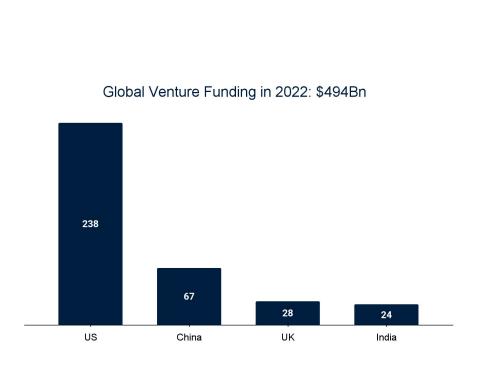
Impact

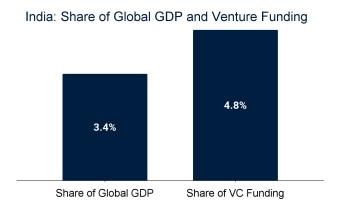
Influence



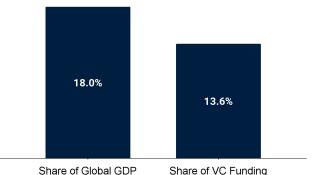
India punches above its economic class on VC funding

India is the fourth largest on venture capital investments after US, China, UK





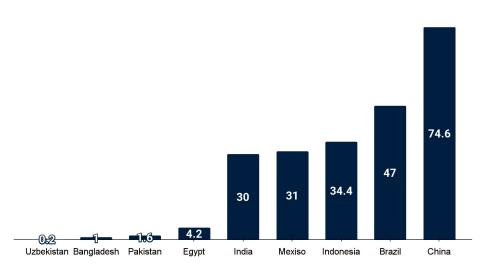




India sucks the venture oxygen from its neighbours

Our South Asian neighbours, and MENA have struggled to attract venture capital for their markets





Bangladesh v India

of a market becomes apparent. Bangladesh is a good example. It is the eighth most populous country in the world, with highly favorable demographics. The median age is 28, and 62% of the population is under 35. There is a clear digital opportunity given that 115 million are mobile internet users, making it the ninth largest mobile market by population. And yet, over the past five years, just \$401 million has been invested in the venture ecosystem. Neighboring India received \$38.5 billion in 2021 alone.

From copycats to pioneers and innovators

India's distinctive startup playbook is often mimicked by founders from the Global South.



It's been cool to see the Indian startup ecosystem become the trendsetter for other emerging markets

Starting to see lots of pitches for:

- Khatabook for X
- Meesho for Y
- Apna for Z etc.

Makes a ton of sense, lots of these markets have more in common with India than the US!

9:52 PM · Mar 7, 2022



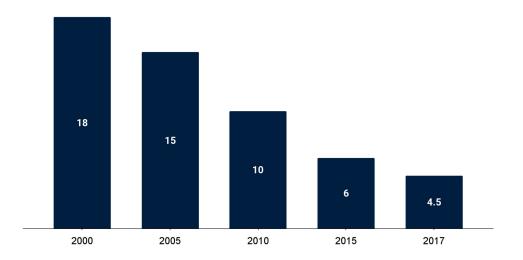
Every Pakistani start up founder should travel to India / speak to counterparts there once a year to learn from their experience / knowledge. Pakistan's future lies in regional integration and trade with the worlds fastest growing economy - let's bury the hatchet and look ahead.

8:34 PM · Jan 27, 2023 · 587.9K Views

Indus Valley is a learning engine improving with every generation

Learning driven through communities, sites, talks, posts









New Pinned Tweet:

Over the last 8 years, we have built and scaled a brand from 0 to almost 100 million \$ ARR in a fairly capital efficient manner

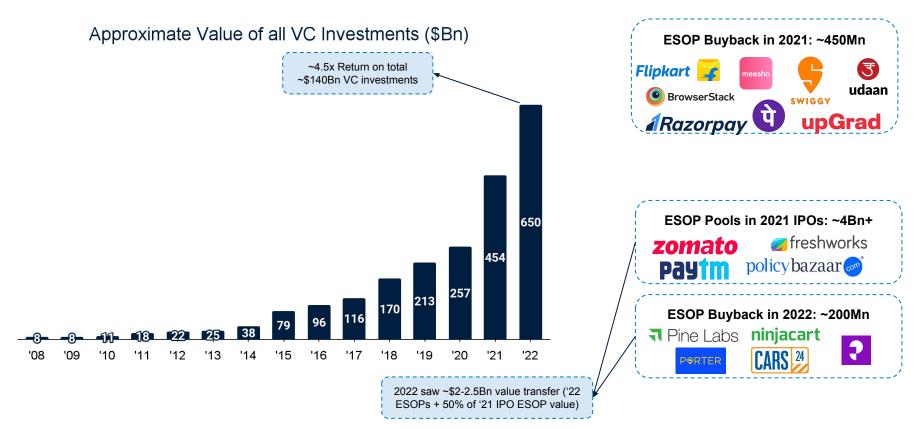
A collection of few of my threads deep diving into different aspects of building and scaling digital first consumer brands in India

1:56 PM · Feb 5, 2023 · 24.1K Views

BLUME

Venture capital has been a key wealth driver in past few years

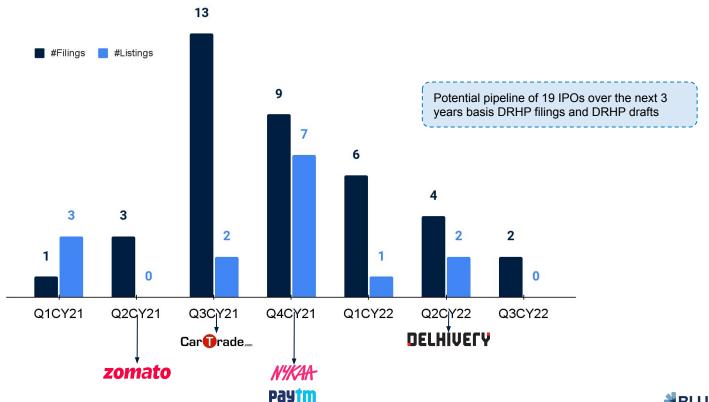
2022 saw liquid wealth of \$2-2.5Bn in the hands of employees as a result of ESOPs and stock lock-ins released



With a clear pathway to listing, and exits

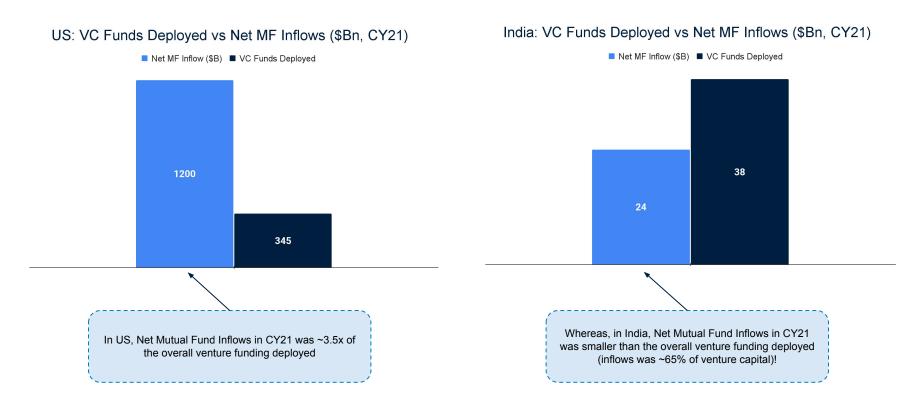
Pace has slowed down since 2021 due to market downturn, and likely to persist for a while

#Tech DRHP Filings and #Listings



Venture Capital is a disproportionate size of India's capital market

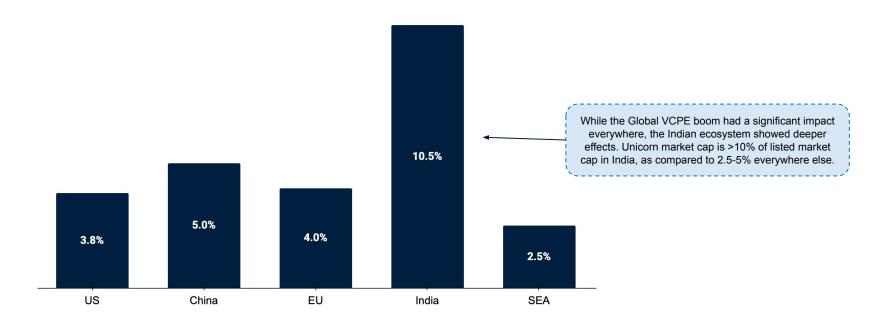
It exceeds MF inflows significantly unlike, say the U.S.



Private investments matter much more in India

India has always been short of domestic late-stage risk capital

India Unicorn Valuations as % of Listed Market Cap



Money Muscle

Indus Valley - India's Soft Power

Impact

Influence



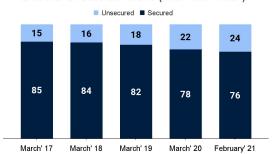
Indian Fintechs are democratising access to credit

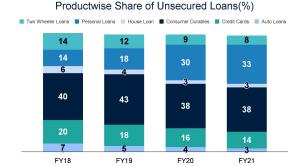
Much of the growth in lending is led by unsecured (personal) loans, and much of this is to new to credit consumers, by fintech

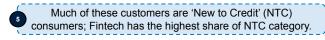
Over the past years, the share of unsecured loans in the loan book has been rising.

Personal Loans has the highest share of such loans

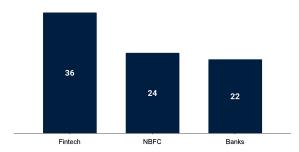
Share of Unsecured Loans (% of Loan Book)





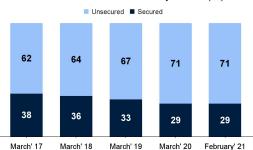


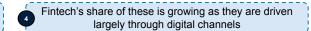
New to Credit Customer Share (%)



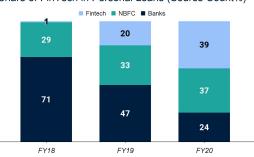
Much of this is small ticket loans

Share of Unsecured Loans by Count (%)





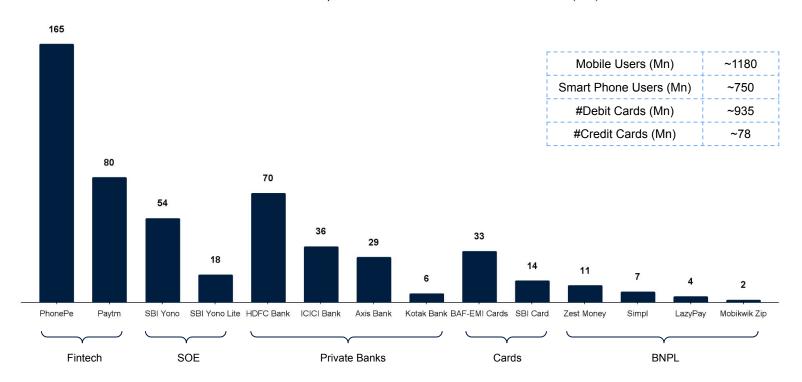
Share of FinTech in Personal Loans (Source Count%)



Fintechs have built strong customer franchises in quick time!

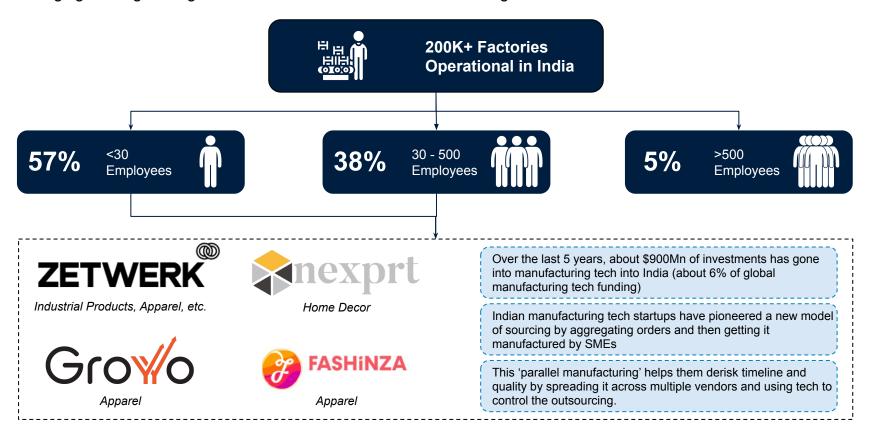
Fintechs dont have the depth of a banking relationship, but daily, frequent use gives them opportunities to cross-sell

Customer Base Comparison with Banks and FinTech Peers (Mn)



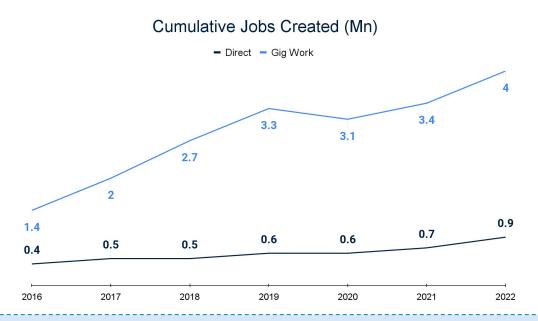
Indian startups have pioneered 'parallel' / aggregated manufacturing

Leveraging the large unorganised base of MSME manufacturers through tech to create 'cloud factories'



Startups have expanded the organised labour pool

About 10%¹ of India's white collar jobs have been created by startups



Presuming that every startup job indirectly supports the creation of three jobs in industries supporting them - financial services, creative services etc. Assumption of 1:3 basis this Nasscom report which is if anything more generous. So the total number of white collar jobs startups have created are 900K direct + 2.7Mn indirect = 3.6Mn; the number of total white collar jobs are presumed at two-thirds of 52Mn organised formal jobs (out of a total of 550Mn labour pool, both projected basis the Economic Survey FY21)

Indus Valley is pioneering a new labour class

Gigworker growth is expanding the country's lower and even middle class

Indian startups have created ~4Mn gig economy jobs (by end'22) via the platform model **zomato**













	2011-12	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23		2029-30E
Gigworker Numbers (Mn)	2.5	5.3	5.4	6.8	7.7	8.7	9.9		23.5
Share of total workers	0.5%	1.2%	1.2%	1.3%	1.5%	1.7%	1.9%		4.1%
Share of organised sector	26%	31%	36%	38%	40%	42%	43%		50%
Platform workers (startup-led) (Mn)	0.6	2.2	2.9	3.2	3.2	3.6	4.3		11.5

Money Muscle

Indus Valley - India's Soft Power

Impact

Influence



Growing power of startups is apparent in IPL sponsorships¹

Startup marketing spend now competes on a level playing field with traditional brick and mortar brands

Paytm SHOPCLUES ₹ OLA TYKA

2015





2020





2022

Established Corporates

Startups











Startups have become more visible in popular culture too

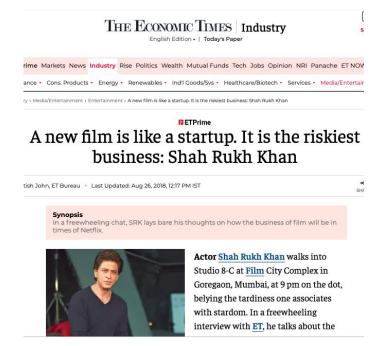
The themes and lingo of startups, and startup culture has started to get more mainstream











Section III: State of Indus Valley 2022



India in one tweet

On how challenging it is to get Indian customers to pay up



"In India, SMBs behave like large enterprises while buying software, and enterprises pay like SMBs"

 Quote of the day from the #SaaSTalks yesterday with @ketankapoor @rahulpangam, @nikhilgupta197 and @ArpitM7

8:51 PM · Feb 4, 2023 · 11.2K Views



Funding Macro

CleanTech

Media

Ecommerce

SaaS

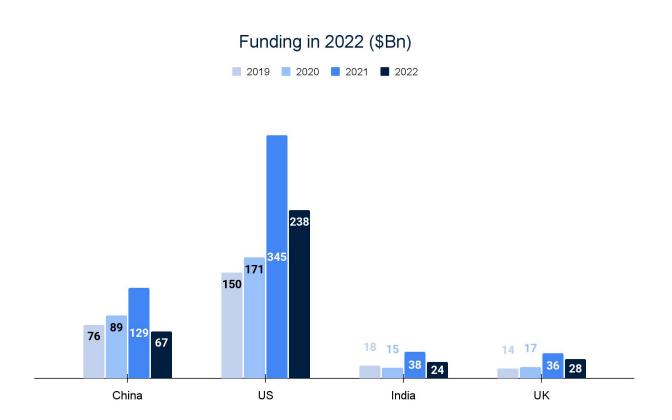
Indus Valley Playbooks

State of Indus Valley 2022



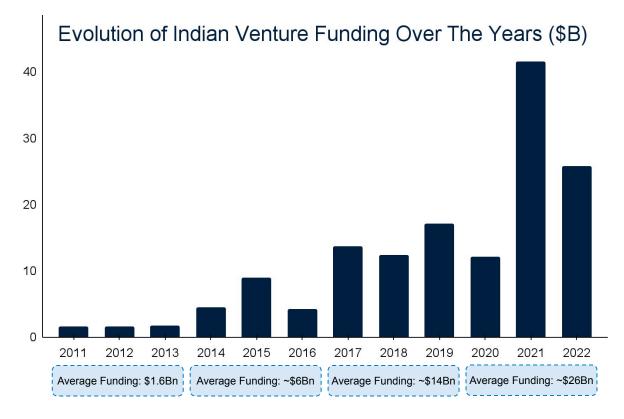
2021's red hot growth funding market cooled sharply in 2022

The decline in the Indian market mirrored global trends



The evolution of the Indian venture capital market

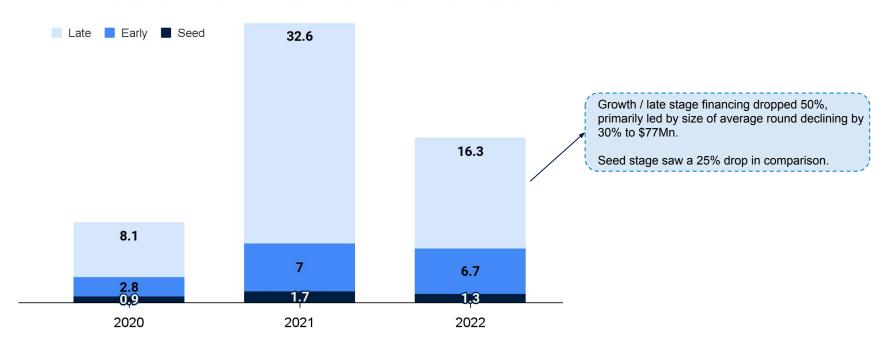
Near 15x rise in annual funding over the last decade



Drop in venture funding led largely by drop in growth funding

Seed / early stage financing saw a less-pronounced drop

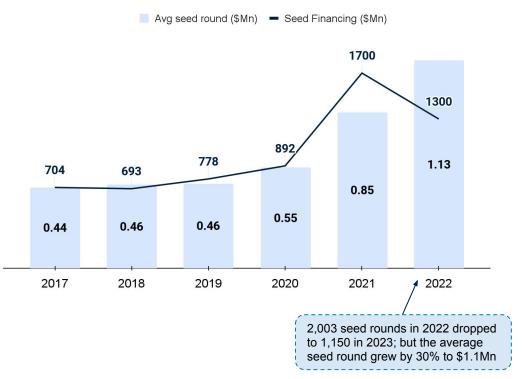
How Seed, Early and Late Stage Financing Stacks Up (\$Bn)



The seed rounds are supersizing!

The average seed round has grown 3x from 2017 to 2022, underpinned by capital supply, and rise of pedigreed founders.

Seed Rounds - Avg round size and Financing (\$Mn)



Greater capital availability

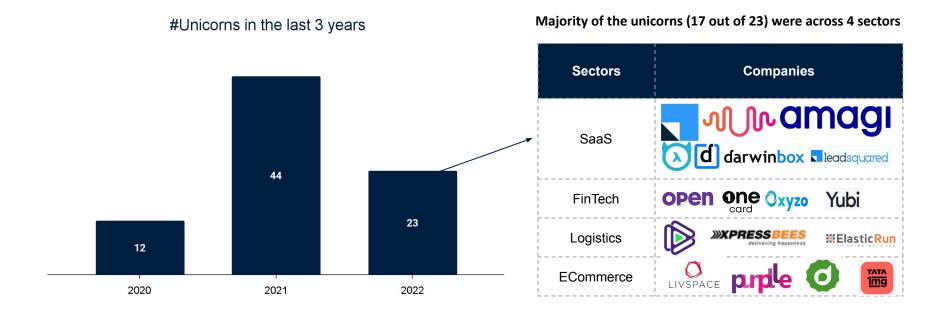
Money coming in at the seed stage has doubled in the past few years, led by increased number of India seed, microVC funds (joined by super-angels), as well as later stage and global VCs playing early.

A new class of 'fluent' founders + visible signals

Repeat founders, experienced operators, as well as first time founders who have learnt online, and are able to signal their fluency well via experience, pedigree, building in public, being selected into accelerators etc., are attracting higher capital, and often from later stage and international investors, for whom these signals are more easily visible.

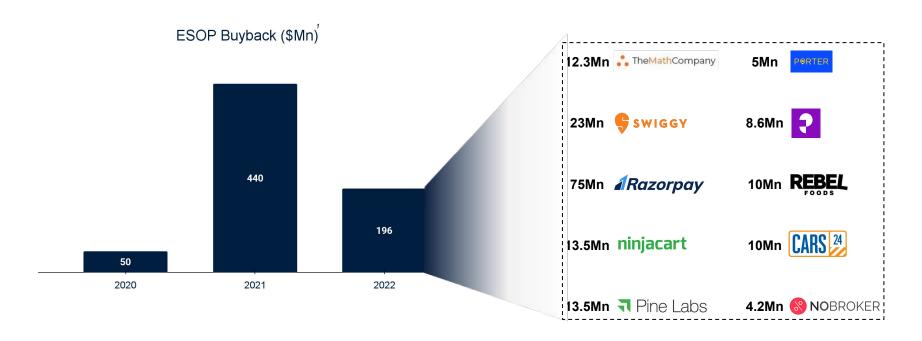
Unicorn minting slows down

Number of unicorns drops to 23 with no unicorns in second half of the year



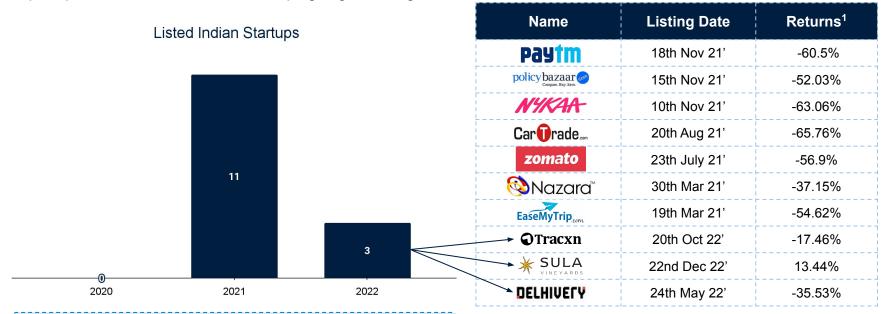
ESOP's not fabulous!

ESOP buybacks dropped by over half this year, impeding wealth creation



Listing Blues

Sharp drop in the number of Indian startups going for listing



Oyo, Boat, Droom, Mobikwik, Pharmeasy delayed listing, broadly led by concerns around the reception their listed peers have received in the public market.

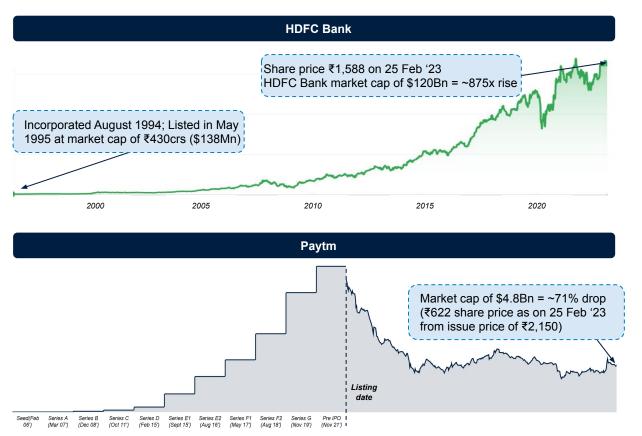
https://www.livemint.com > companies > start-ups > boa... :

BoAt raises \$60 mn, freezes plan for IPO | Mint

28-Oct-2022 - BoAt raises \$60 mn, freezes plan for IPO . The Mumbai-based company filed its draft initial share sale papers with the markets regulator in ...

Retail investors are missing out on startup growth stories

Retail investors got access to 99%+ of value created in HDFC Bank, while they are yet to access value in Paytm



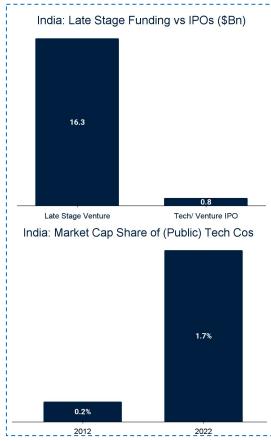
Public market thought leaders feel late stage investors are juicing out all the value before listing.

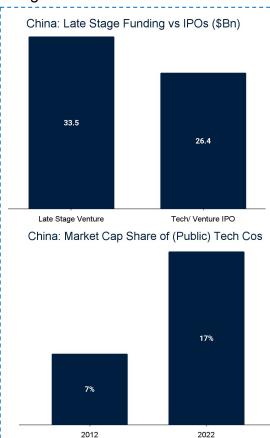
"They [HDFC Bank, Infosys] did not have venture capital coming in the middle, providing the unlisted capital, whipping up the valuations, and then IPO-ing out when the businesses or the growth cycle was coming to a near peak... and they [VCs] distorted the entire return spectrum by capturing the return from start to the midpoint for themselves and leaving the stock market... the IPO market to fend for itself by listing those companies when they've already more or less sucked the juice out of the returns. 'So my view is that small-cap investing...I am saying to every promoter who has got a good business model, please list as early as possible. Let the retail be your venture capitalist".

Shankar Sharma, renowned and (a rather) vocal public market investor.

Private money dominates late stage financing in India

Tech IPOs are dwarfed by late stage financing





- (1) Without startups listing early, and without an active tech IPO market, India's tech market capitalisation will continue to see an undersized share (~1.5% of overall market capitalization).
- (2) Given 100-200Mn paying consumers (India1 to India1+2), founders targeting domestic spends need to be cognisant of the amount of capital they raise at growth stages, for at every stage the incoming investor is seeking a 3-5x return. The best companies in India have understood this and have budgeted capital raises and growth appropriately.

What can startups learn from the OGs of the Indian stockmarket?

India's stock market megacaps fall into three broad buckets

BIGwigs (BIG = Build in India for **Consumer Compounders Regulatory Rajas** Global) **Examples** HDFC BANK Leverage regulations and political capital Leverage understanding of consumer Leverage Indian human capital to offer Success Code to execute mega infrastructure projects psychology to deliver the product with high quality solutions at affordable prices successfully highest value at the highest margin. Being linked too closely to one political Growing ahead of the market Sticking far too long with the initial product **Cardinal Sin** group, and subject to political risk and not innovating, while your customer(s) evolves

Let us double-click into Regulatory Rajas and Consumer Compounders, given their focus on the Indian domestic market.

Why India needs its 'Regulatory Rajas'

Implementation capacity, especially on infrastructure-building is a chokepoint, and firms with this skill are advantaged

"Our worry is not where the Adani Group is picking up the capital in service of these ambitions. India is not necessarily short of capital to achieve some of these ends. It is, however, certainly short of implementation capacity. This is what Adani's companies have promised to supply. The public sector is too inefficient to build what India needs; the rest of the private sector is too concerned about political risk.

The public sector is not going to turn competent any point soon. Meanwhile, the sort of regulatory, legal and administrative reforms that would reduce political risk are off the table. So, who but Adani will build what the world's most populous country needs?

Nobody else in Modi's India has this specific mixture of confidence in government support, ability to navigate byzantine regulations, and willingness to risk enormous sums of money. Some worry that Adani is too big to fail. He isn't. But he may be too unique to fail."

- Mihir Sharma, "What really worries Indians about Gautam Adani"



I want #AdaniGroup to succeed.

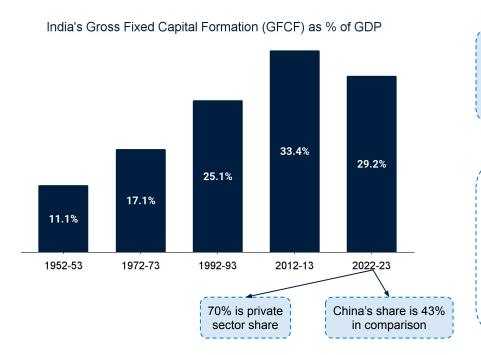
Why would I want someone who's building everything from ports to power plants, helping us become energy independent, solving hard problems like logistics & Infrastructure in a country at per capita of \$2000 to fail.

[I don't own any Adani shares.]

8:00 PM - Jan 27, 2023 - 292.1K Views

India's low gross fixed capital formation is a growth chokepoint

Given low government contribution, the burden falls on the private sector largely and is shouldered by a select few firms



Increasingly the private sector is asked to chip in as government contribution to capital formation (all infra and productive assets) is low (interestingly ~60% of FDI also goes to Services!)

Adani and Reliance, and a few other firms are thus seen as national champions who can help us build infra faster.

Perhaps the most distinctive aspect of Modi's industrial policy is its promotion of companies that have acquired a dominant position in particular sectors of the economy. Japan and South Korea adopted a similar "national champions" strategy decades ago, with their zai-batsu and chaebol conglomerates. Consequently, the arguments for it are well known. With government assistance, favored companies can achieve huge economies of scale, create networks, and help pursue national economic goals. They can also strengthen a country's position in the global market.

National champions will have a special place in the Indian economy, as there will always be a need for firms who can shoulder the burden of infra creation.

Consumer Compounders grow with the market

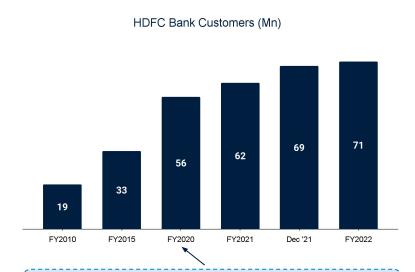
HUL, HDFC Bank, DMart etc., marry a sharp product proposition with a deep understanding of the customer's paying capacity

Great growth companies get granular about growth early in the game.

"If you want to win in India, you need to define the many Indias that exist. Think of India as Europe, not as America, because they are very different markets. Leaders who are paranoid about consistent growth quickly break up India into many Indias. The key is to go deeper with the customers you have, which requires focus on retention and raising the share of wallet, as well as acquiring new customers. It's a game of juggling balls: retention, going deep, remaining relevant, and continuously making small acquisitions.

A sensible player does not grow too far ahead of the market. Otherwise, you're bleeding money."

- Ireena Vittal, ex-consultant and corporate consigliere



HDFC Bank is a great example of not growing ahead of the market. Over 30 years, and its customer base is ~70Mn which is 5% of the Indian market. And it is valued at \$100Bn!

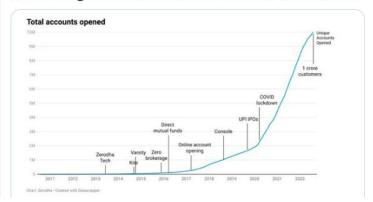
They take advantage of policy shifts and market corrections

Steady growth and building a strong balance sheet enables accelerating growth during short windows of opportunity



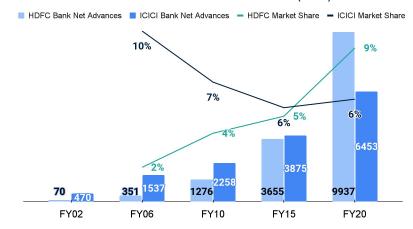
We, @zerodhaonline, just got to 1 crore customers. Looking back, the biggest tipping point was AADHAR for online account opening. Can't thank the Government & SEBI & Exchanges & Depositories enough for making this happen.

A few things we did that had unintended benefits. 1/5



In FY02, HDFC Bank was at 15% of ICICI Banks's advances. It took advantage of the 2008 crisis and the 2015-17 NPA crisis to pull ahead of ICICI Bank thanks to its strong balance sheet and conservative approach to growth.

HDFC vs ICICI: Net Advances (₹Bn)



State of Indus Valley 2022

Funding Macro

CleanTech

Media

Ecommerce

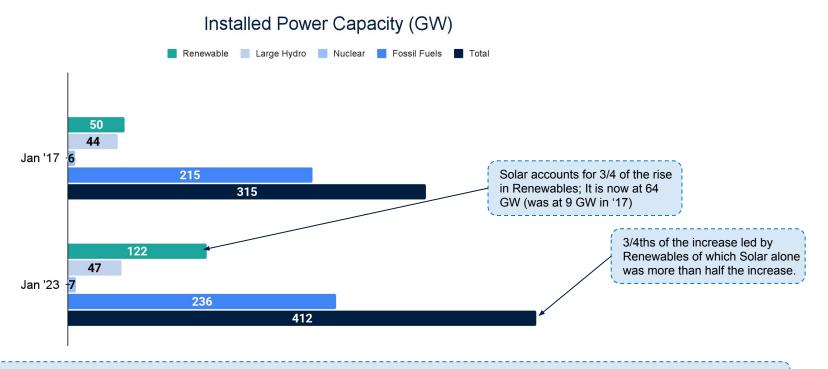
SaaS

Indus Valley Playbooks



Quietly, but steadily India's Renewables share is growing

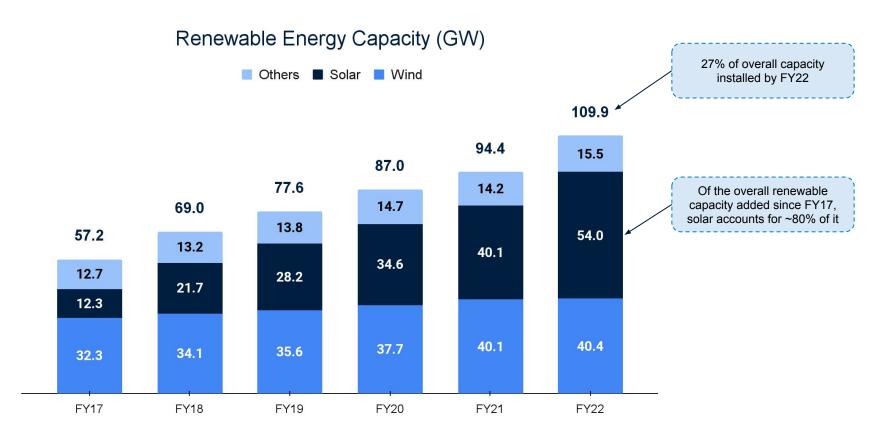
Renewables is ~30% of installed power capacity. 75% of the capacity increase over the past six years is thanks to Renewables.



Despite being ~30% of installed capacity, Renewables only generated 12.5% of electricity (Apr-Dec'22); factors such as mismatch between peak demand (evenings) and peak generation (afternoons) play a role.

How the Renewables stack lines up

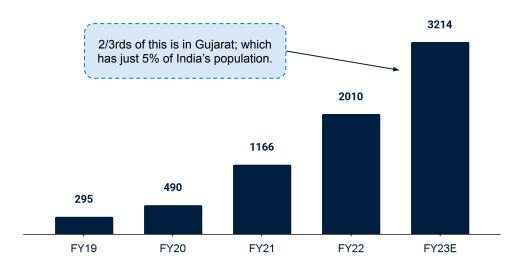
Solar's rise over the past six years has been remarkable



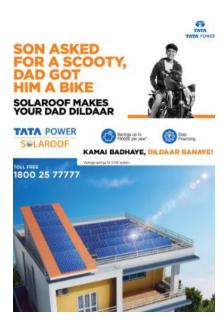
Rooftop solar is a tiny but vibrant part of the Solar story

Rooftop solar is leading to the creation of a new consumer market

Residential Rooftop Solar Capacity (MW)

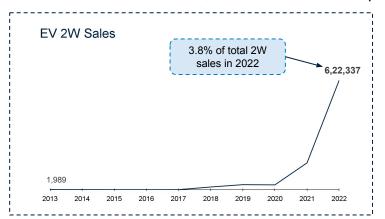


Solar rooftop installation consumer brands are emerging.



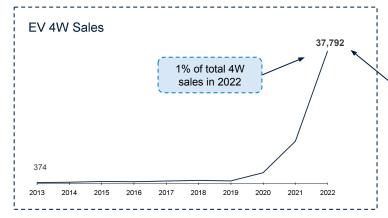
2022 was an excellent year for Electric Vehicle (EV) sales

Total EV sales crossed 1Mn, however still makes up only 4% of the total India vehicle sales market, in contrast to China's 28%





EV sales made up for ~4% of overall vehicle sales in India in CY22 (up from 1.5% in CY21).

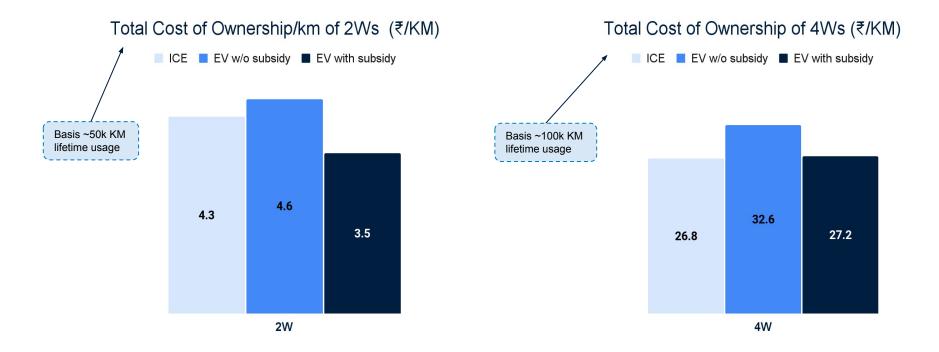


Globally, new car sales are expected to grow at 1%, but EV cars to grow at 25%.

In India, CY22 saw car sales grow at 23% and EV cars at 200% (both off low bases).

Tripling of EV sales spurred by comparable cost of ownership

Subsidies help EV 4Ws have nearly caught up with cars with internal combustion engines (ICE); on 2W they are cheaper



State of Indus Valley 2022

Funding Macro

CleanTech

Media

Ecommerce

SaaS

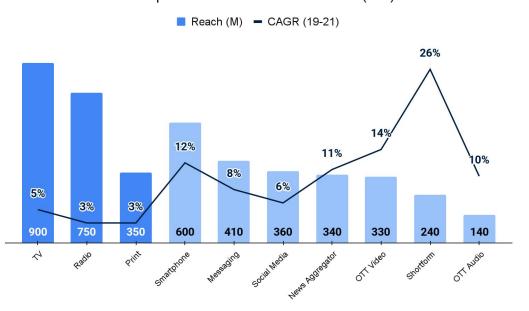
Indus Valley Playbooks



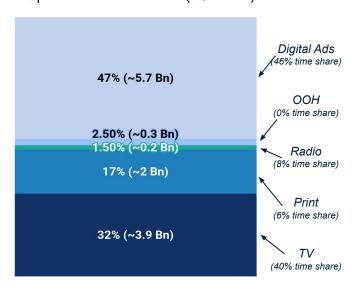
The Indian Attention Market

Legacy media (TV, Print) still command close to half the ad market, despite lower attention shares than digital.

Content Consumption - Annual Active Users (Mn) and Growth

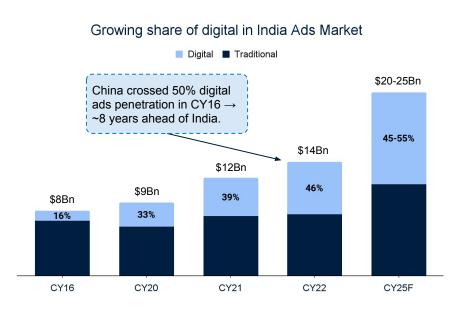


Ad Spends Across Media (~\$12 Bn)

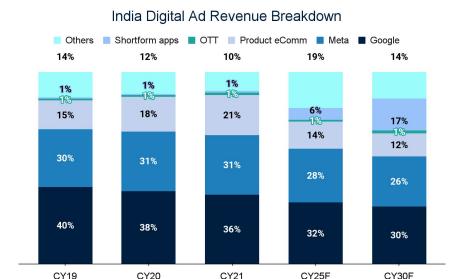


Digital is ~half the ~\$14Bn ad market, and growing rapidly

The fastest growing part of digital media is merchant commerce led by Amazon, Flipkart and joined by Nykaa, Zomato etc.



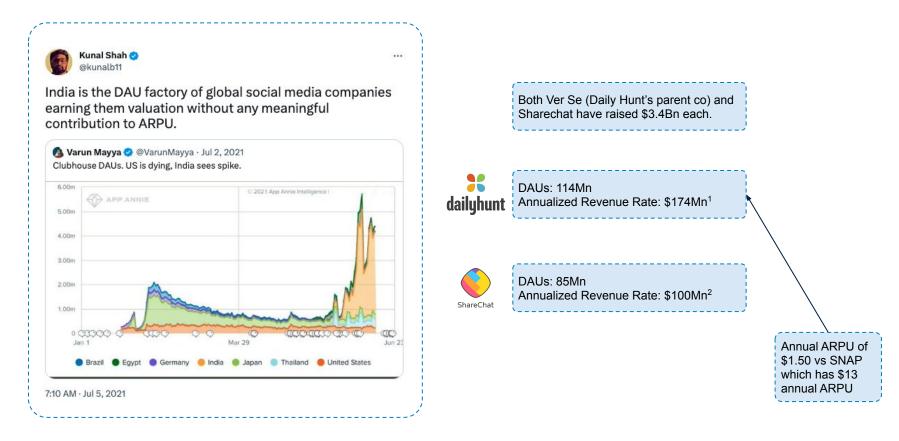
Digital Ads Penetration (CY21)		
US	China	UK
61%	82%	77%





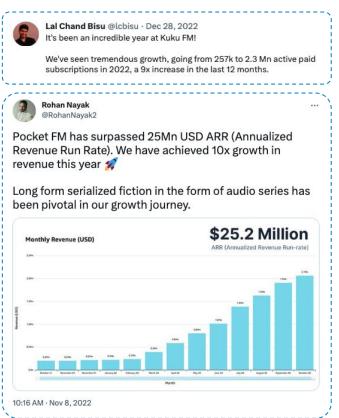
India is the DAU / MAU farm for the world

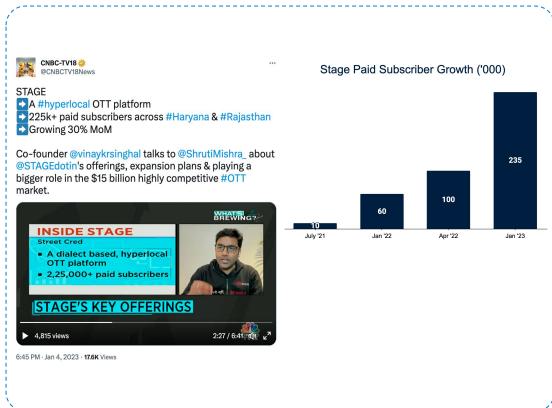
The paying user to overall user share is low; and even the paying user pays little compared to their peers in the West



Newer media startups are going subscription-first

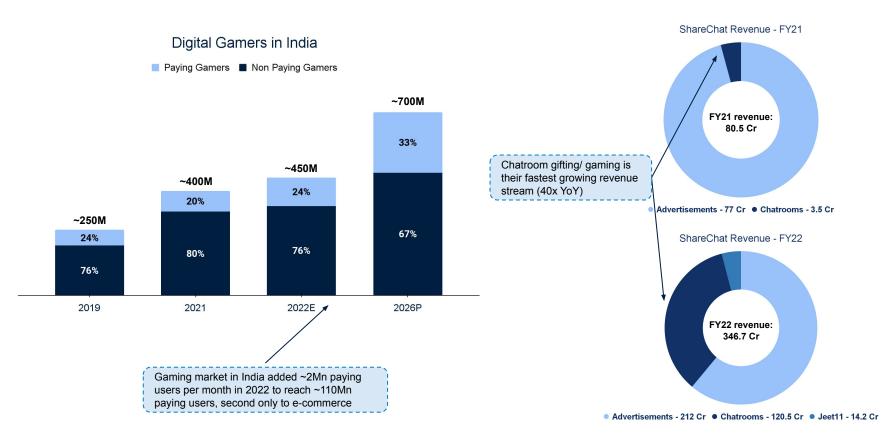
UPI's ability to spur small-ticket payments + biz models seen as harder to raise megafunds for, are driving this trend





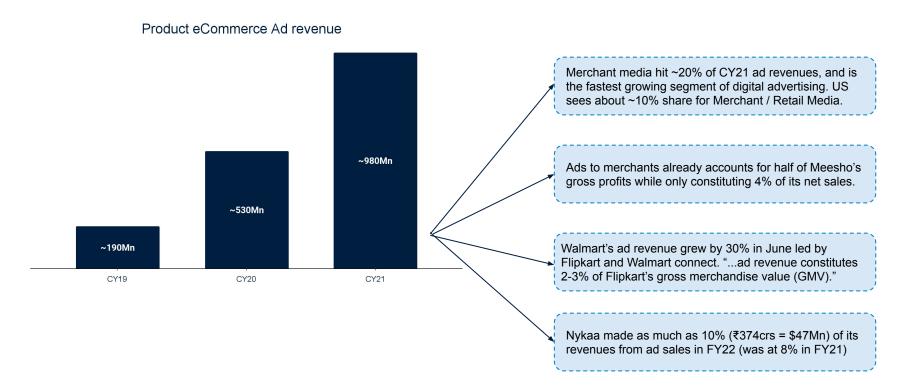
Gaming scores even higher than media in getting its users to pay up

Virtual gifting (popular in Gaming) has emerged as the fastest-growing revenue stream for Sharechat



Ad income is the fastest-growing revenue stream for Ecommerce platforms

Ad income is anywhere from 1.5% to 5% of GMV of ecommerce platforms



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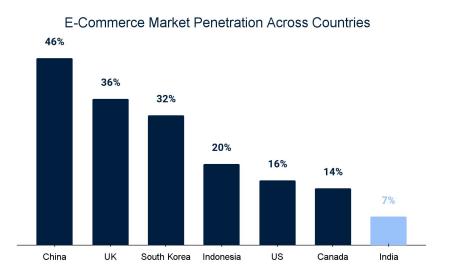
SaaS

Indus Valley Playbooks

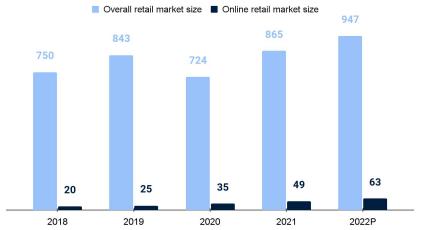


Despite \$2K per capita income, India's online share of retail is ~7*%

Covid effectively (more than) doubled online's share of retail from 3% to 7%







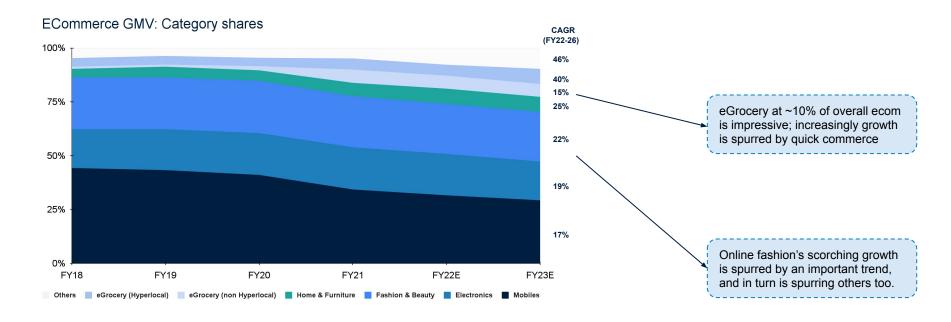
Globally ecommerce penetration was 14% of retail. It is likely to remain flat this year.

^{*}This is GMV. The actual final amount would be a bit lower factoring in returns and any discounts. The gap between GMV and Net Sales will be significant - up to 50% even - for apparel in particular. Less so for others. Apparel is about a sixth to fifth of the Indian eretail market depending on which study you count. Source: Redseer, Jefferies;



India's ecommerce market is broadening beyond mobile

Mobile's share is down from 50%+ in 2015/16 to ~30% now. Fashion is growing faster, though Grocery is the fastest growing

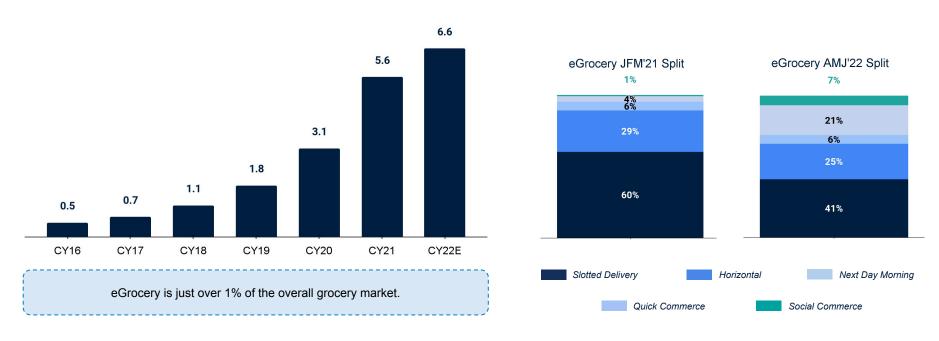


Let us unpack these two trends, rising eGrocery, and online fashion, in the next few slides.

eGrocery has risen ~4xd post COVID, as India got used to buying online

The fastest growing segment in eGrocery is Quick Commerce (delivery <20 mins)

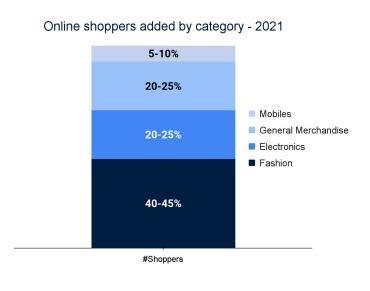
eGrocery GMV (\$Bn)



Fashion is the other hot subsector; and the 2nd fastest growing!

Fashion is ~23% of the ecommerce sector in India; critically it is bringing in close to half of all new users.





Source: Redseer, Bain;

Fashion's growth is driven by incoming women users and the rise of social commerce

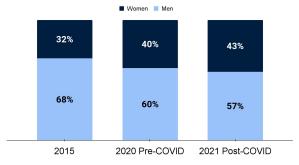
In turn Fashion's ability to offer lots of low-priced SKUs helps bring in more first time users, two fifths of whom are women

Women closer to a majority of new shoppers (in addition many men shop on women's behalf).

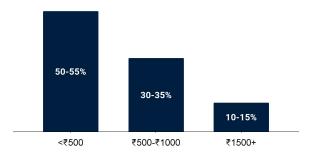
Fashion's ability to offer low price SKUs makes it more attractive to new users, given the initial risk-averse nature.

Social commerce and its distinctive model appeals to first time, largely India2 users.

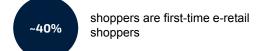
New Women Online Shoppers Every Year



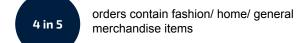
Entry Price Points for Initial Online Purchases



shoppers from tier-3/ smaller cities

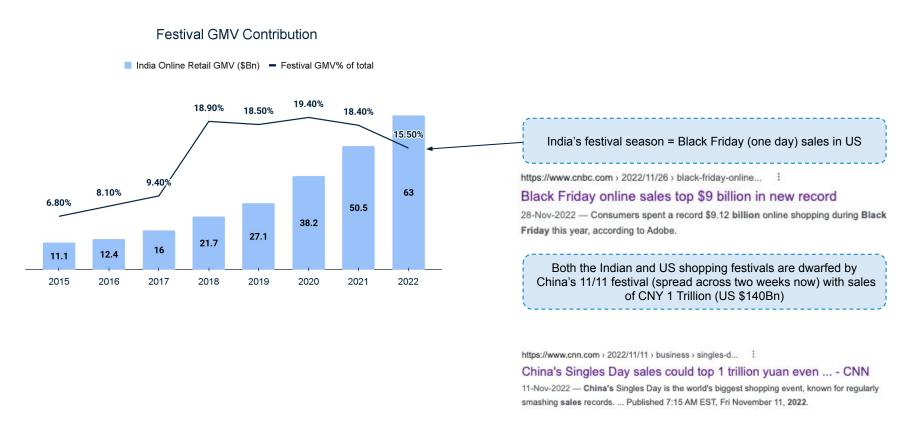


2 in 3



About a sixth of India's ecommerce GMV comes in one month

An October festival shopping month has emerged, pioneered by Flipkart, now joined by Amazon



India's biggest commerce marketplace is a Government B2B portal!

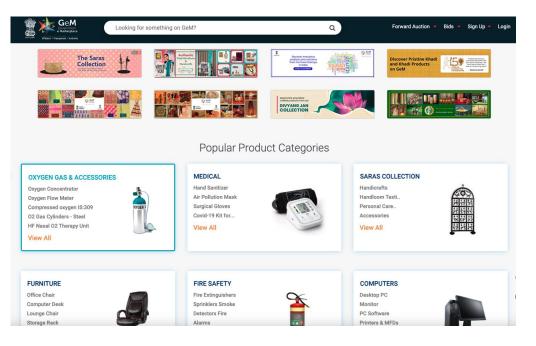
The Government eMarketplace (GeM) is likely to hit a GMV of \$24Bn in FY23 (well above Flipkart and Amazon's GMV)



Economic Times @ @EconomicTimes · 7h

Procurement of goods and services from government portal GeM is expected to cross Rs 2 lakh crore during this fiscal year on account of an increase in buying activities by different ministries and departments, a top official said on Wednesday.





Indian CPG companies are ramping up their digital presence

Traditional players are beginning to develop serious digital muscle; presently do 5-10% of their sales via digital channels



"The entire process of getting insights into the consumers' mind is taken from our intelligent ecosystem. This also helps in our decision-making, be it our pricing strategy across SKUs, whether to invest in distribution channels, or promotion and in which media. Digital transformation will be a key factor in building the HUL of tomorrow."

- Nitin Paranjape, Chief People & Transformation Officer, HUL



"We are witnessing positive responses across the platforms. It is helping us gain direct consumer feedback for new launches before we decide to scale them to other channels. So our D2C platforms are a goldmine of data and insights. We will continue to do experiments in this space. We want Tata Nutrikorner to be a key D2C platform where all of our products are available."

- TV Swaminathan, Global CDO. TCPL



"We expect to report Rs 100 crore from digital brands on an annualised basis at the end of FY23 from all online channels. We are rolling out a series of digital-first new products this year. Our strategy is to use e-commerce as the launch platform for many new-age formats, build up scale here and then roll them out in other channels. We are also launching Dabur Shop, which is currently in its beta testing phase."

- Ankush Jain, CFO, Dabur India



Digital sales: 71%

"We are focused on building our presence in ecommerce, including expansion of our own direct-to-consumer estore. We are collaborating with the leading e-commerce platforms on all aspects of operations i.e. category development, marketing, supply chain and customer acquisition."

- Sanjiv Puri, MD. ITC



"The company is on a digital transformation journey and going ahead it aims to build a portfolio of at least three digital brands, either organically or inorganically, with a combined turnover of INR 450-500 crore by FY24."

- Saugata Gupta, MD & CEO, Marico



Digital sales: 5%

"We are strengthening our e-commerce businesses. We are doing this because we do not see e-commerce as a channel in the future, but a separate business with a comprehensive approach to the entire consumer journey."

> - Sunil Kataria, CEO, India & SAARC, GCPL

"~5% of FMCG Sales are direct to consumers" as per the CEO of a large listed CPG play. The rest per him is distributor sales aggregated via digital platforms.

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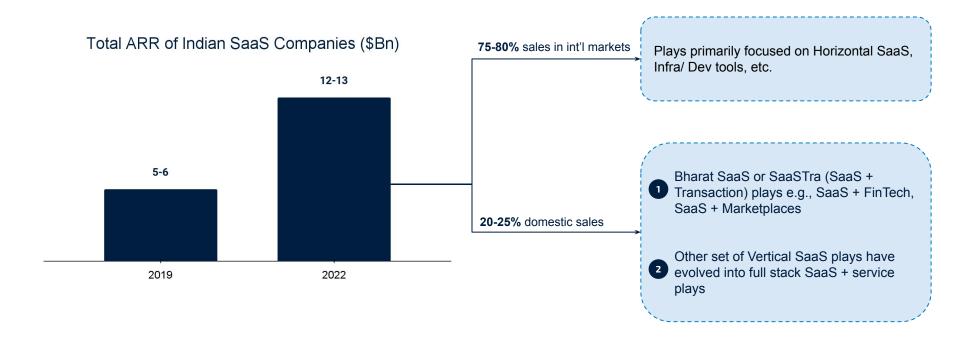
SaaS

Indus Valley Playbooks



Two distinct SaaS playbooks exist in India

Playbooks are designed for where the customers are based, abroad or India.



Build in India for the Globe (BIG) Playbook

Leveraging remote inside sales teams via an inbound marketing motion was a distinctive playbook Indus Valley pioneered









Zoho and Freshworks, joined by Chargebee and Kissflow (all Chennai firms!) - each built strong SaaS businesses leveraging a content-led inbound marketing/ inside sales model served from Chennai, which, thanks to lower people cost, delivered superior unit economics. Today, while we are seeing this playbook evolve and adapt to enterprise with in-person meetings, its origins were SMB-oriented and pioneered by these four.

"I haven't met any of the customers face-to-face, not even those in India. Not even customers with whom we have US\$400,000 contracts. Every aspect of marketing and sales happened over the web – meetings, emails, collaborations, contract editing, digital signatures."

> - Suresh Sambandham, Kissflow

"We were focused on SMB. We knew that since we were sitting in Chennai, doing sales over the phone and web, our ability to close really large deals in 2011 or 2012 was less. We might get a bigger deal by luck, but most of the time we were closing a lot of small deals. The decision to keep the focus on SMB and to keep building the product was important."

- Girish Mathrubhootam, Freshworks

Vertical SaaS, or Bharat SaaS innovates to overcome smaller TAM

Beyond SaaSTra models, we have startups like Zetwerk, Shiprocket use SaaS as a springboard to move into transactions, or even to move beyond SaaS into pure marketplaces / transaction-led businesses.

SaaS + Marketplace (or SaaS + Fintech) to monetize Bharat SaaS



SaaSTra - SaaS + Transaction as a model for domestic SaaS plays. 24/25

3.6 SaaSTra

It is worth noting that none of the SaaS unicorns in India have come from serving the domestic market – from Zoho to Freshdesk to Druva to Postman to Zenoti, all of them are global plays. Much of their revenue comes from serving global customers. Is a Bharat SaaS play possible – one where all of your customers are based in India? Well, yes, but the playbook that is emerging for domestic SaaS plays is as a SaaS + Marketplace model, one where you use SaaS software as a hook to fashion a marketplace, and then facilitate transactions and take a cut of it, or sell fintech / loan products. I like to call this model as SaasTra – a portmanteau of Saas + Transactions. It is this thesis that Indian SaaS would grow as SaasTra and not a pure SaaS like in the West, that inspired our bet on Classplus and Procol.

3:50 PM · Jan 7, 2021 · Twitter Web App



SaaS for Teachers / Creators to offer classes online; Marketplace to help creators and educators sell content to students.

Bharat SaaS pivot to transaction-led businesses / marketplaces

"I think another key insight that Zetwerk had in the early days was that they are the best users of their software themselves. That a customer wouldn't be able to get the most out of it because of the organizational mindset, the systems and the processes, and the motivation to use it well, is something that they have much more in-house than they can imbibe on a customer. And with that, the real business benefits of being able to make something faster, better, cheaper with more predictability is something that they can give to all their customers in a transaction-oriented way."

- Shailesh Lakhani, Seguoia



Full stack CX, procurement, and contract manufacturing (running a managed marketplace) - right from designing to fulfillment.

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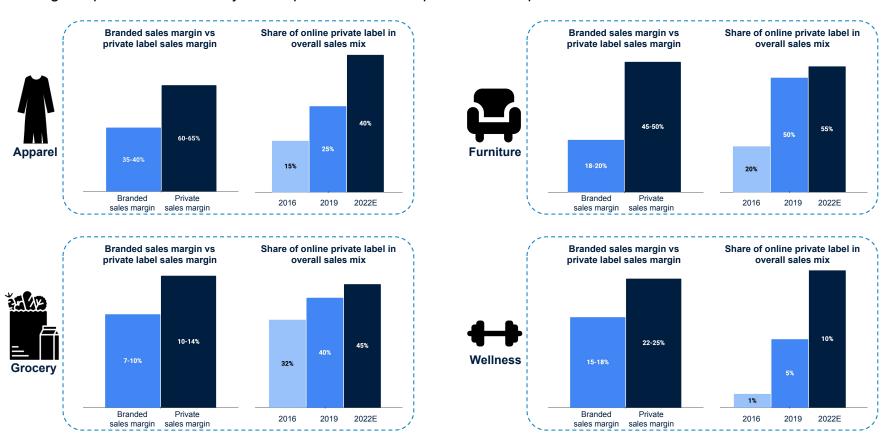
SaaS





All consumer marketplaces expand to offer private label brands

Margin expansion drives every marketplace to shift their product mix to private labels



Even B2B eCommerce platforms are building private labels

Examples of how four different B2B eCommerce categories have expanded their private label play











Category

Building Materials

CPG & FMCG

CPG & FMCG

Horizontal

Agri Produce

Private label/ categories











% of revenue

50%-60%

N/A

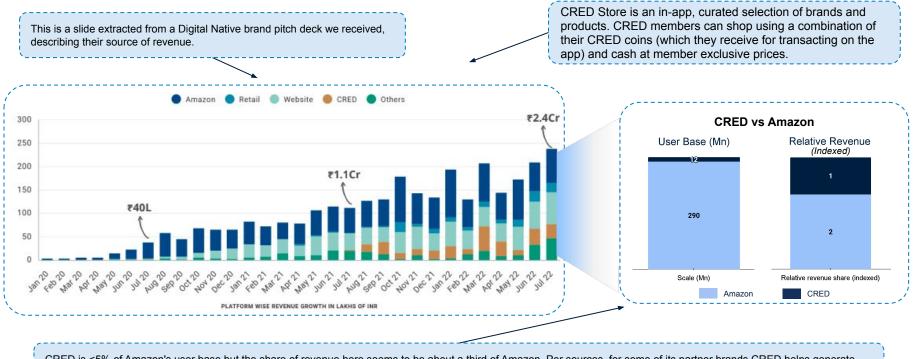
10%-15%

N/A

20%-30%

India1A ecommerce playbook: curation as commerce

CRED's store has scaled 10x times over the last 2 years, helping drive discovery for new-age D2C brands.

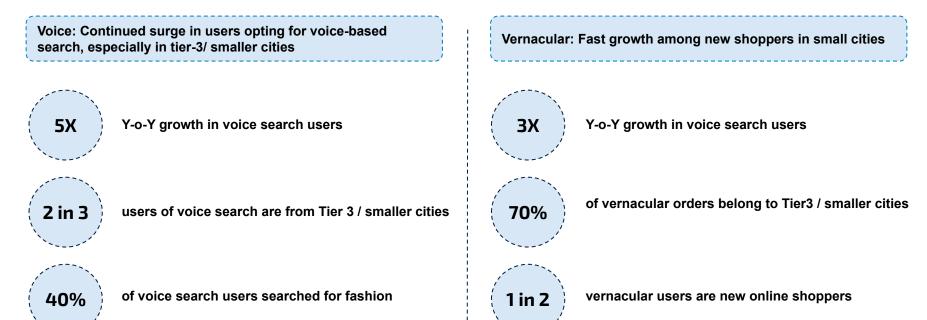


CRED is <5% of Amazon's user base but the share of revenue here seems to be about a third of Amazon. Per sources, for some of its partner brands CRED helps generate sales of as much as 50% of Amazon. CRED is emerging as an interesting sideways disruptor in e-commerce leveraging its base of creditworthy members.

India2 sees commerce solutions focused around language, voice

India1 clicked on coloured rectangles on flat glass screens to shop; India2 needs a different UI

Innovations in voice and vernacular e-commerce are catering to India2 users who have low digital literacy. Many of them are not comfortable with English (~70% internet users in India prefer non-English). They need a different kind of UI, and also need added confidence for each step of the e-commerce journey (including search).



How to make money on UPI when the take rate is 0

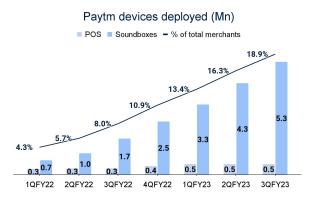
Paytm innovated smartly to reduce merchant friction, enhance merchant convenience and used that to drive monetisation

As UPI payments grew, and customers and merchants reported friction around payment reconciliation (sms inbox fill limits of merchants' phones were a big issue), Paytm looked for solutions to enable real time updation without sms dependency.



₹4K (\$50) one time
Launched '18. now discontinued

₹125 (\$1.5) per month Launched '19, has sold 5.3Mn devices



Paytm is consistently selling 1Mn soundboxes every quarter; accounting for ~8% of its overall revenues (₹50crs / \$6.5Mn monthly)

In addition, Paytm and other UPI payment enablers get a subsidy from the government. The total subsidy for FY23 was ₹2,600Cr (\$325Mn); Paytm gets around a fifth of this.

5 Distinct India-Unique Models

These are India-unique business models that arise from India's context and constraints

Company	Why are they interesting?	Underlying factors	Potential second order effects
MyGate	Aggregating an urban cross section of India1 and organizing services	India1 cocooning themselves into large gated complexes (New Cantonments)	P2P Commerce (coordinating mechanisms) and P2P services
ZETWERK	Aggregating MSME manufacturers to create a common front end	Broken, fragmented, sub-sized, and underutilized supply	Vertical Zetwerks emerging; Financing/ Procurement solutions
uc Urban Company	Organizing the unorganized services/ formalization of the Indian economy	Massively irregular quality standards of services in India and low wages of India2	"UC for X" startups
© CRED	Aggregating India's most creditworthy & affluent credit card users to disrupt financial services and new forms of e-commerce.	Low trust nation. Power law amongst Indian consumers.	Cred scores as APIs for P2P lending and other P2P businesses
Classplus	Creating a distinct model of monetization for SMB SaaS	Low willingness of Indian SMBs to play	"Classplus for X" startups/ SaaSTra for other verticals

Appendix



Acknowledgements

As with all reports, this too rests on the labour of several analysts, researchers and writers who have preceded us. We stand on the shoulders of giants. We have acknowledged the sources and their contributions on each of the pages; a shout out to Redseer, Bain, Bernstein, Morgan Stanley and Credit Suisse in particular for their regular reports enabling greater access to data and enhancing understanding of the Indian startup ecosystem. Thank you to our friends at CRED, Razorpay, Dunzo, eSamudaay and Haqdarshak for their openness in explaining the world from their perspective, and sharing insights that inform this report.

Lastly, we would also like to thank Sakshi Sachan, Shashank Prakash and the wider Blume team for their inputs.

- Sajith and Amal

About Blume Ventures

Blume Ventures is an early stage venture firm based across Mumbai, Bangalore, Delhi and San Francisco, that provides 'conviction capital' to founders across India consumer internet as well as software & enterprise technology.

We add value through a platform approach – over 60 specialists across shared CFO services, legal advisory, talent acquisition, capital raising, GTM enablement, operations support – who focus entirely on supporting portfolio companies and helping founders learn, thereby greatly improving their chances of success. Our value-added approach has helped us retain board representation in the vast majority of our top companies; the enterprise value of our top 30 companies is collectively valued at \$15.01B presently (all invested at seed stage).

You can read more about us at blume.vc